

- Appointments required, because of interpreter bookings
Tel : 8778 0770
- If interpreter help is needed to make an appointment, call TIS on
131 450



**NSW Refugee
Health Service**

NSW HEALTH

Contact details:

NSW Refugee Health Service
Suite 5, Level 2
157-161 George Street
LIVERPOOL
P O Box 144
LIVERPOOL BC NSW 1871

For all queries/appointments: Tel : 8778 0770
Fax : 8778 0790

Health Checks

Information for community members

- **T**he NSW Refugee Health Service offers free health assessments to newly arrived refugees. These clinics are held each week at Auburn, Blacktown and Liverpool, with monthly clinics in Fairfield and Mt Druit.
- **T**he aim is to get you started on the road to good health here. We mainly see people who do not yet have their own doctor (GP).

These health visits have no effect on your visa status in Australia, and all results are confidential.

- **Y**our Settlement Worker, Proposer or other person can make an appointment for you, or you can contact us yourself. It is your choice whether you come. However, if you are given an appointment and you decide you do not want a health check from us, please call us on 8778-0770 to cancel.
- **A** health check will normally take place over one or two visits to the clinic. Each visit could take up to 2 hours, depending on the number of people in your family and your health needs.
- **W**e can see your newly arrived family all at the same time if you would prefer, or we can see you alone.

We will book an interpreter if needed - there is no cost.

- **Y**ou should bring any medical records you may have from overseas, or from here in Australia.
- **A**t the visits, you will be seen by a nurse and a doctor. They will ask you questions about your past and present health, offer you some checks such as taking your blood pressure, and they may send you for a blood test or other tests.
- **I**f you need to see a specialist, physiotherapist or other health worker, a referral letter will be written and given to you.
- **T**he clinics are confidential. Anything you discuss with the doctor or nurse will remain private unless you give your permission to discuss a particular issue with another person (e.g. another doctor).
- **O**ur staff can help you to find a family doctor (GP) if you do not already have one. Everyone should have their own GP – our clinics only see you for one or two visits, and are only open at certain times.
- **T**he staff can also give you information about other health services in NSW.
- **Y**ou will be given a card with your results on it, to take with you when you see other doctors.