



Contact Us

NSW Refugee Health Service

Suite 1, Level 3
157-161 George Street
Liverpool NSW 2170

📞 8778 0770

📠 8778 0790

✉️ SWSLHD-RefugeeHealth@health.nsw.gov.au

🌐 www.refugeehealth.org.au

Other Clinic Locations:

- Auburn
- Fairfield
- Bankstown
- Blacktown
- Canterbury
- Liverpool
- Mt Druitt
- Parramatta
- Penrith

Important Services

TIS – Translating and Interpreting Service

📞 13 14 50

SSI – Settlement Services International

📞 9685 0100

STARTTS – NSW Service for the Treatment and Rehabilitation of Torture and Trauma Survivors

📞 9794 1900



NSW Refugee
Health Service



NSW Refugee
Health Service



Important Information for Proposers:

Health checks for
newly arrived refugees



Helping the person you proposed

Taking people that you have sponsored to a local family doctor (GP) or Refugee Health Nurse is an important part of the support that you will give to them. Even if the new arrivals seem healthy, this is a good idea, as they may need tests and vaccinations that were not done overseas.

Some people may arrive with difficult health issues and they will need extra support. For example, those with a disability, the elderly, or those with long lasting health issues. Sometimes you may not know about their health issues until after the person arrives.

If you have questions about the health of newly arrived refugees, specialised nurses and other staff at the NSW Refugee Health Service can give you advice over the phone. This is free and confidential. The Service may be able to see people at one of our clinics, or direct them to other health services.

Getting extra help from services such as ours will not prevent you from sponsoring other people in the future.

Why is it important to see a doctor soon after arriving in Australia?

Health problems can make it hard for people to learn English, to look for work, or to go to school.

Although those you sponsored had a health check for their Australian visa, that is done many months before arriving, and it only checks for certain things.

A full health check from a family doctor or Refugee Health Nurse can look at child development, dental health, emotional health, women's health needs and vaccinations.

Children and young people under 20 need to be up-to-date with their vaccinations. This is important, as if they are not fully immunized, parents will miss out on some Centrelink support payments. All catch-up vaccines are free.

You can contact the NSW Refugee Health Service on 8778 0770 for advice from specialised staff.

Other important ways you can help:

- Help them apply for a Medicare card and Health Care Card.
- Explain how to use **000** in an emergency.
- Explain where the local public hospital Emergency Department is, and that it is only for medical emergencies.
- Tell them about other health services in your area.
- Explain that GPs, chemists and hospital staff in Australia can get free interpreters. Any patient can ask for an interpreter.
- Help them get to medical appointments.
- Make sure for their first visit they take any medical reports from overseas, any vaccination records, and the names of any medications they take.

NSW Refugee Health Service can help you with:

- Health screening and vaccinations.
- Free and confidential health advice.
- Links to community organisations.

Phone us on: **8778 0770**

If you need an interpreter to contact us, please call TIS on **13 14 50**. We also have some staff who are Arabic-speaking.