

DISTRICT NEWS

Leading care, healthier communities



Chief Executive Amanda Larkin (centre) with TYE staff and guests.

WHAT'S ON

- » **5 May**
International Day of the Midwife
- » **11 May**
Quality Awards entries close
- » **12 May**
International Nurses Day
- » **19 May**
Health Beyond Research & Innovation Showcase Virtual Series
- » **26 May**
National Sorry Day
- » **27 May - 3 June**
National Reconciliation Week
- » **31 May**
World No Tobacco Day

Patient care our pride and passion

Patient Experience Week opened with a live-streamed event to staff across the District to celebrate the role they play in patient experience every day and the gains that have been made through Transforming Your Experience (TYE).

Chief Executive Amanda Larkin, who officially opened the event, said Patient Experience Week was a fantastic opportunity to encourage each other to continually improve the District's care.

"Caring for our community is both our pride and our passion," Ms Larkin said.

"We instigated TYE in 2016 and it's wonderful to see tangible outcomes in the wonderful care you all are providing to our patients and consumers."

The week's launch also featured the premiere of a video showing



Peter Squires describes his role as a Patient Experience Officer at Liverpool Hospital's Emergency Department.

the Liverpool Hospital Cancer Services Team in action using the My Experience Matters survey.

Activities during the week also included stalls and new flyers promoting the My Experience Matters survey.

"From clinicians and frontline staff, to hospitals and corporate services roles, you all play an important part in delivering safe, high-quality care to our community," Ms Larkin said.



Health
South Western Sydney
Local Health District

Chief Executive Message



Ms Amanda Larkin, Chief Executive, South Western Sydney Local Health District.

Celebrating outstanding work and inspiring each other to enhance the safe and high-quality care of our community is one of the great joys of my role as Chief Executive.

The 2021 Quality Awards are wonderful opportunity to share our achievements.

These awards are an exciting feature on the District's calendar and inform our entries into the NSW Health Awards.

It's great to see this year's entries coming in. You have until 11 May to submit yours and I encourage you all to do so.

The Health Beyond Research & Innovation Showcase is another way we celebrate the achievements of our District.

This year's format is an innovation in itself – a monthly virtual series allowing us to hear how our clinicians are breaking new ground alongside international speakers.

This COVID-safe format allows us to keep in touch with our clinicians' amazing achievements in research until we can gather in large numbers again for a more traditional showcase.

Great work team!

The State Health Emergency Operations Centre Controller Susan Pearce has visited the Liverpool Vaccination Clinic and thanked our staff for their hard work and dedication to protect our community from COVID-19.



"I'm so impressed. Everyone is doing a wonderful job," said Ms Pearce, who visited the clinic for a closer look at how well it is running.

"Our staff have faced so many challenges through COVID-19 and they have pulled together exceptionally well.

"The work of all NSW Health staff have put us in a great position to respond to the pandemic and I thank the staff at the Liverpool Vaccination Clinic for their outstanding contribution."

60 seconds with...

Steven Tran



What is your role?

Transport-Fleet Manager and Emergency Operations Centre Logistics Manager

How did you end up working in this particular field?

Throughout my career in Health, my roles have involved transporting patients and managing vehicles. I have amalgamated and decentralised Patient Transport Services for four LHDs. From my experiences I have been fortunate to move into my position as Transport-Fleet Manager and most recently as the EOC Logistics Manager.

What do you love about your role?

The best part of my role is working with reliable and hard-working team members. During the COVID-19 period we provided support to the EOC, from moving goods between facilities and helping set up the Liverpool Vaccination Clinic. Finally, I have really enjoyed working within a diverse team. Working alongside the Media Unit, Population Health, Nursing, Workforce, Security and Pharmacy has been a great learning experience.

What is one thing you wish people knew about your role?

It's not all about buying vehicles, the majority of our work involves strong communication, great teamwork and transparency of service.

Cancer pilot program

Breast cancer patients will benefit from a pilot program which is designed to detect and prevent lymphoedema.

The District is one of 13 Health Districts in NSW to be part of the Early Intervention and Prevention of Chronic Lymphoedema program.

Chief Executive Amanda Larkin said the pilot will include Lymphoedema Clinics at Campbelltown, Liverpool and Bowral & District Hospitals and a new clinic at Bankstown-Lidcombe Hospital.

"It will build on the success of our clinics, which have been treating people in the community with a known risk of lymphoedema."

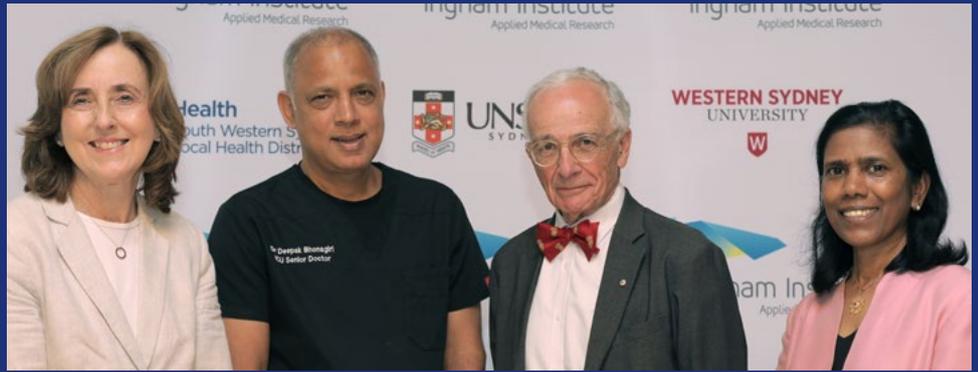
COVID-19 grants a double win

Our District is the proud recipient of two prestigious NSW Health COVID-19 research grants designed to help the community recover from the pandemic.

Chair of Infant, Child and Adolescent Psychiatry Professor Valsamma Eapen's two-year project will evaluate the use of the digital platform Watch Me Grow – Electronic to engage parents to monitor their child's development needs so families can connect with early intervention programs.

"Our focus is on reaching children and families from culturally and linguistically diverse backgrounds and those who live in regional and remote areas, or people who may be feeling isolated during the COVID-19 pandemic," Prof Eapen said.

Clinical Director of Critical Care



Chief Executive Amanda Larkin (left) and Director of Research Les Bokey (second right) congratulate Associate Professor Deepak Bhonagiri and Professor Valsamma Eapen.

Associate Professor Deepak Bhonagiri's project is designed to give Intensive Care Units in regional NSW direct and virtual access to the expertise and medical resources from ICUs in larger hospitals.

His project will be based out of Campbelltown Hospital's ICU and provide clinical support using

telehealth to smaller ICUs at Goulburn and Bowral & District Hospitals and assess the benefits of these links.

"We will support the smaller units and provide them with advice and supervision on a 24-7 basis using virtual technologies," Associate Professor Bhonagiri said.

Showcase has virtual focus

The Health Beyond Research & Innovation Showcase returns this year with a virtual series featuring local research champions and fascinating national and international speakers.

The monthly series starts on 19 May from 12 noon until 1pm with a nursing and midwifery focus to celebrate International Nurses Day and International Day of the Midwife.



Listen live to Liverpool Hospital's Dr Evan Alexandrou (pictured) who will speak on his trial on the use of ECG for the placement of central venous catheters and international speaker Matthew Ostroff, from St Joseph's University Hospital New York, who will discuss vascular access in COVID-19 patients.

Visit healthbeyondshowcase.org.au to listen in on the day or to register for a reminder.

CELSUS crane standing tall



The new multi-storey car park at Liverpool Hospital is now well underway, marked by the arrival of a 40-metre tower crane that will help build the structure.

More than 100 local primary school students entered the recent Name the Crane competition, and the winning name CELSUS (meaning tall or lofty in Latin) is now proudly displayed from the crane.

The project recently celebrated an exciting milestone with the first concrete pour for the 3450 square metre ground floor slab.

There are more than 30 slab pours scheduled this year to build the seven-storey facility, which will be operational in early 2022.

Nurses providing care and support across the state



Valerie Heathcote and Jo Barrie vaccinate Shannon Aldridge in Bega (above left) and Dwight Robinson and Jemima Moral help in the flood emergency at North Richmond.



Our nurses have shared their expertise around NSW by assisting the rollout of the Pfizer COVID-19 vaccine in Bega and also providing emergency care to trapped flood victims in North Richmond.

Clinical Nurse Consultant Valerie Heathcote and Registered Nurse Jo Barrie were part of a team from the Liverpool Vaccination Clinic who spent weeks helping

to set up an outreach clinic at South East Regional Hospital in Bega.

They gave frontline healthcare workers their doses of the Pfizer vaccine and also trained staff using the skills they gained at the Liverpool clinic.

Meanwhile, Liverpool Hospital Emergency Management Unit Manager Dwight Robinson and

Clinical Nurse Educator Jemima Moral spent five days helping residents in flood-affected North Richmond as part of the NSW Medical Assistance Team.

They cared for stroke and palliative care patients, sutured injuries, plastered a broken ankle and stabilised and prepared patients before they were transferred by helicopter to hospitals for further treatment.

Thank you Dry July!

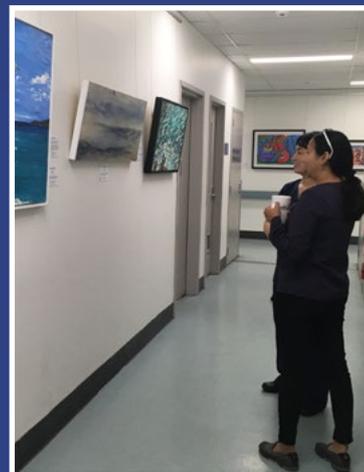
Funds raised from last year's Dry July activities are bringing comfort and cheer to Bankstown-Lidcombe Hospital Cancer Therapy Centre.

Hospital General Manager Peter Rophail said the centre had surveyed patients on how the \$18,393 should be spent with the three most popular projects selected.

"We have beautiful artworks on

display from Casula Powerhouse Arts Centre, a massage therapist is now visiting the centre and we have quality tea, coffee and snacks available to patients and their families," Mr Rophail said.

"Thank you to everyone who contributed to our Dry July fund raising and to the Dry July Foundation for allowing all funds raised to be used at our centre."



Anniversary celebration

Bowral & District Hospital Auxiliary celebrated its 95th year of supporting the community with a high tea at the Country Women's Association rooms in Bowral.

The District's Chief Executive Amanda Larkin, who was a guest at the celebrations, congratulated the auxiliary on its special anniversary.

"The auxiliary has raised thousands of dollars over the



years and this year is purchasing four defibrillators valued at a total of \$25,000 for the hospital," Ms Larkin said.

"I thank the members for their fantastic support and look forward to the auxiliary reaching its 100th milestone."

Contact us

To submit a story, event or provide images contact us on 8738 6848 or email SWSLHD-communications@health.nsw.gov.au. Don't forget to follow us and share our posts on social media@ South Western Sydney Local Health District.

