



Collaborative Partnerships

Our consumers, patients, carers, other service providers and the broader community will be integral to the planning, design and evaluation of our health services and programs.

Between 2018 and 2021 we will:

Consumer, patient and carer involvement

- Revise the *SWSLHD Consumer and Community Participation Framework* to reflect changes in the operating environment and emerging opportunities
- Increase the number and diversity of people participating in formal Consumer and Community Participation processes to better represent the views of the local community
- Increase the involvement of children and young people as partners in care, consistent with the *Charter on the Rights of Children and Young People in Healthcare Services in Australia*
- Build staff capacity to understand and initiate consumer participation approaches to their clinical and non-clinical practice

Genuine engagement and communication

- Develop a new, interactive SWSLHD website to provide timely and accurate information which meets consumer, carer and health care provider needs

- Implement a core District wide communication program to support effective communication with patients and staff
- Provide outreach programs and forums with established community groups and organisations to increase community awareness and understanding of health services and systems

Strategic partnerships

- Develop and implement a Collaboration Agreement with the South Western Sydney PHN
- Establish Health Alliances with each local council to collaboratively address priority health, social and built environment issues
- Build on partnerships with the *NSW Ambulance Extended Care Paramedic Program*
- Establish and regularly review strategic partnerships with other government departments and key stakeholder organisations to ensure progress on shared priorities

- Work with local, state and national peak health consumer organisations and build partnerships to address mutual priority issues
- Collaborate with health funded non-government organisations to enhance coordination and integration of care
- Establish innovative partnership models with the private sector to reduce the cost of providing and replacing high-end technology

Funding opportunities

- Widely promote *South West Giving* to facilitate fundraising from the local community, consumers and staff
- Establish a District Hospital Foundation to facilitate access to grant and philanthropic funding
- Support clinicians to obtain grant funding through maintenance of a *Strategic Grants Calendar* and database and the provision of centralised information to inform grant applications

How will we know if we've been successful?

- Increase the diversity in membership of Consumer and Community Networks
- Increase in the value of donations, including campaign specific donations
- Increase in the number of successful grant applications