## South Western Sydney Local Health District Board

Date: Monday 28 August 2023

Time: 3.45pm

Venue: Conference Rooms 1 & 2, Education Centre, Eastern Campus

## 1. Present and Apologies

Members	Pres.	Apol.	Members	Pres.	Apol.
Mr Sam Haddad (Chair)	~		Ms Kerrie Murphy	$\checkmark$	
A/Prof Deepak Bhonagiri		$\checkmark$	Mr John Roach	$\checkmark$	
Mr Max Bosotti	$\checkmark$		A/Prof Vince Roche	$\checkmark$	
Prof Hugh Dickson	$\checkmark$		Ms Billie Sankovic	$\checkmark$	
Ms Teresa Harm	$\checkmark$		The Hon Frank Sartor	$\checkmark$	
Ms Annette Houston		$\checkmark$	Prof Jill White	$\checkmark$	
Other Attendees	Pres.	Apol.	Other Attendees	Pres.	Apol.
Ms Amanda Larkin, Chief Executive	$\checkmark$		Ms Nel Buttenshaw, Director Corporate Governance	~	
Dr Setthy Ung, Chair, Medical Staff Executive Council	$\checkmark$		Ms Jann Gardner, Chair Audit & Risk Management Committee	$\checkmark$	
Ms Sonia Marshall, Director Nursing, Midwifery & Performance	$\checkmark$				

	Welcome & Meeting Evaluation Nomination	<ul> <li>The Chair welcomed members, executive staff and the Audit &amp; Risk Management Committee Chair, Jann Gardner to the meeting – introductions were made.</li> <li>Prof White agreed to undertake the meeting evaluation.</li> </ul>	
2.	Acknowledgment of Country	• The Chair opened the meeting by acknowledging the traditional owners of the land and paid respect to elder's past, present and emerging.	
3.	Confirmation of the previous minutes and action list	<ul> <li><u>MOTION</u>: A motion was moved by Mr Bosotti and seconded by Mr Roach that the minutes of the Board meeting held on 24 July 2023 be accepted as a true and accurate record.</li> <li>The Motion was <u>CARRIED</u>.</li> </ul>	
4.	Declarations of Interest	<ul> <li>The Chair invited declarations of interest.</li> <li>Nil were received.</li> </ul>	

Ī	-	Risk ment (Board) tee (ARMC)			
	5.1	Periodic Report	•	Ms Gardner presented the ARMC Annual Report, as circulated with the agenda, highlighting:	
				• The objective of the Committee is to assist the Board by providing independent oversight and monitoring of the District's internal audit, risk and control frameworks and its compliance with external accountability requirements	
				• There has been significant change in the Committee composition and Executive attendees this year. As a result, the Internal Audit Plan was re-prioritised.	
				• SWSLHD has not escalated any risks to the MoH this year. A detailed review of the risk register has been undertaken. The established of the Workforce, Wellbeing & Culture Board Committee has enabled a review forum for related risks.	
				• In 2023/24 the Committee will focus on technology risks (i.e. cyber security), risk culture and succession planning.	
			•	The Chair invited comment:	
				<ul> <li>Committee meeting papers, in full, are available to all SWSLHD Board members, via Diligent</li> <li>Reporting culture is positive</li> <li>The Board and its committees were encouraged to refer matters to the ARMC for assurance</li> </ul>	
	5.2	Highlights & Minutes – 14.07.23 Meeting	•	The Board <u>NOTED</u> the highlights and minutes of the Audit and Risk Management Committee meeting held on 14 July 2023, circulated with the agenda, which highlighted:	
				<ul> <li>Item 6.4 – SWSLHD Financial Statements for the year ended 30 June 2023.</li> </ul>	
	5.3	ARMC Internal Self- Assessment Checklist	•	The Board <u>APPROVED</u> the Chair and Chief Executive to sign the Audit and Risk Committee Self-Assessment Checklist, as circulated with the agenda, subject to correct of 'strongly agree' versus 'strongly disagree'.	
			•	Action: Provide the signed Checklist to Internal Audit.	Secretariat

	5.4	Internal Audit & Risk Management Attestation Statement	• The Board <u>NOTED</u> the Internal Audit and Risk Management Attestation Statement, as circulated with the agenda.	
	5.5	Revised ARMC Charter	• The Board <u>APPROVED</u> the Chair & Chief Executive to sign the revised ARMC Charter for SWSLHD, as circulated with the agenda.	
			• <u>Action</u> : Provide the signed Charter to Internal Audit to enable an update to the Committee, the intranet and Diligent.	Secretariat
	5.6	Corporate Governance Attestation Statement 2022-23	• The Board <u>APPROVED</u> the Corporate Governance Attestation Statement for 2022-23, as circulated with the agenda, noting the two qualifications.	
		2022-23	• <u>Action</u> : Forward the Statement, signed by the Chair & Chief Executive, to Internal Audit for submission to the MoH.	Secretariat
	5.7	Board discussion   feedback	• The Chief Executive noted that she provides a verbal report to each ARMC meeting.	
			• On behalf of the Board the Chair commended the ARMC Chair and members for their work and support.	
Ms	Gardner	left & Ms Marsh	nall joined the meeting at 4.24pm	
6.	Patient	Story	<ul> <li>Ms Larkin advised that staff stories have been scheduled for off-site Board meetings.</li> </ul>	
			<ul> <li>Ms Larkin undertook to meet with Mr Bosotti off-line to discuss research highlights.</li> </ul>	Ms Larkin
			• Ms Larkin presented the story a mother (who is an employee of SWSLHD) expressing her appreciation for the care and treatment her 15mth old son received at Liverpool Hospital, following an emergency attendance; specifically highlighting the care and treatment provided by the medical and nursing staff.	
7.	Busines	s Arising		
	7.1	<ul> <li>Performance</li> <li>Summary</li> <li>Correspon dence from</li> </ul>	<ul> <li>Ms Marshall spoke to the Performance update, as circulated with the agenda, highlighting:</li> <li>Improvement initiatives presented to the April Board meeting</li> </ul>	

	<ul> <li>Implementation of the initiatives, as a collective, have resulted in incremental improvements, over the Winter period</li> <li>Lessons learnt have been incorporated into a compendium – to be used as an ongoing resource and for orientation purposes</li> <li>The LHD will always carry a number of NDIS-type and awaiting residential aged care facility patients, however over time the numbers have reduced</li> <li>The Board NOTED correspondence from the Deputy Secretary, System Sustainability and Performance, regarding Transfer of Care (TOC) performance and access KPIs, as circulated with the agenda.</li> </ul>	
7.2 Board Comm Workin Group		
7.3 Integra Report		Secretariat
8. Presentation / Discussion Key Strategic Focus	Refer to 10.1.  Area	

9.	Chief Ex Report	ecutive's			
		Significant Issues   Performance	•	Ms Larkin spoke to the Significant Issues Report, as circulated with the agenda, highlighting:	
				<ul> <li>NSW Parliamentary inquiries</li> <li><u>Action</u>: Circulate the Special Commission of Inquiry into healthcare funding terms of reference</li> </ul>	Secretariat
				Future planning – Camden Hospital	
				NSW Primary Health Network and NSW Health Joint Statement	
				SWS Advisory Panel	
				Qtly performance meeting with MoH	
				<ul> <li>Accreditation – Australian Society of Plastic Surgeons at Bankstown-Lidcombe Hospital</li> </ul>	
				• <u>Action</u> : Provide an update in the September Report	Secretaria
			•	Ms Larkin spoke to the Performance Report, as circulated with the agenda and highlighted:	
				Safety & Quality	
				<ul> <li>Access &amp; Performance</li> <li>Referred to previous Item at 7.1</li> <li>Surgery -performance and initiatives</li> </ul>	
				Finance Report	
				League Tables	
				• The League Table presenting performance data, including selected Tier 1 SLA KPIs by LHD (July 2023) was circulated with the agenda.	
				• The League Table presenting performance data, including selected Tier 1 SLA KPIs by SWSLHD facilities (June 2023) was circulated with the agenda.	
	9.2	Media & Communicat ions Report	•	The Board <u>NOTED</u> the Media & Communications Report, as circulated with the agenda.	

9.4       Integrated Report – Strategy, Performance & Risk (Apr, Oct)       • Refer to 7.2.         10. Chairman's Report       • The Board <u>APPROVED</u> the arrangements to implement and monitor 2023/24 strategic priorities (agreed at the April 2023 Strategy Session), as follows:         10. Chairman's Report       • The Board <u>APPROVED</u> the arrangements to implement and monitor 2023/24 strategic priorities (agreed at the April 2023 Strategy Session), as follows:         • Sep-23 Deliver Safe Quality Care & Positive Experiences • Oct-23 Build a Sustainable Future • Nov-23 Strengthen & Promote Healthier Communities • Apr-24 Support & Develop our People • Feb-24 Lead Research & Innovation         • The Chair highlighted that the strategic focus areas reflect the revised strategic directions; with specified topic areas identified. Deep dives are to be presented to the Board via relevant Committees / Executive Sponsors.         10.2       Board Meeting Agenda       • The Board <u>AGREED</u> with the Chair's suggestion for board committee reporting to occur earlier on the agenda, given their role.	ı .			
Report - Strategy, Performance & Risk (Apr, Oct)       •       The Board <u>APPROVED</u> the arrangements to implement and monitor 2023/24 strategic priorities (agreed at the April 2023 Strategy Session), as follows:         10.1       Board Strategic Focus Areas 2023-24       •       The Board <u>APPROVED</u> the arrangements to implement and monitor 2023/24 strategic priorities (agreed at the April 2023 Strategy Session), as follows:         •       Sep-23       Deliver Safe Quality Care & Positive Experiences         •       Oct-23       Build a Sustainable Future         •       Nov-23       Strengthen & Promote Healthier Communities         •       Apr-24       Support & Develop our People         •       Feb-24       Lead Research & Innovation         •       The Chair highlighted that the strategic focus areas reflect the revised strategic directions; with specified topic areas identified. Deep dives are to be presented to the Board via relevant Committees / Executive Sponsors.       Secretar arrangements and operationalise same         10.2       Board Meeting Agenda       •       The Board <u>AGREED</u> with the Chair's suggestion for board committee reporting to occur earlier on the agenda, given their role.       Secretar         11.1       NEW Business       •       The Board <u>APPROVED</u> the appointment of Dr Miriam Levy to the	9.3	& Safety Report <i>(Mar,</i>	<ul> <li>Report, as circulated with the agenda.</li> <li>Ms Larkin highlighted a recent meeting with iCare, at which the District's improvements in claims closed was highlighted.</li> </ul>	Director, People & Culture
10.1       Board         10.1       Board         Strategic       Focus Areas         2023-24       Sep-23         Peliver Safe Quality Care & Positive Experiences         Oct-23       Build a Sustainable Future         Nov-23       Strengthen & Promote Healthier Communities         Apr-24       Support & Develop our People         Feb-24       Lead Research & Innovation         The Chair highlighted that the strategic focus areas reflect the revised strategic directions; with specified topic areas identified. Deep dives are to be presented to the Board via relevant Committees / Executive Sponsors.         Action:       Update the Summary Work Plan to reflect the agreed arrangements and operationalise same         Secretar       Action:         Agenda       The Board A <u>APPROVED</u> the Board agenda for committee reporting to occur earlier on the agenda, given their role.         Action:       Update the Board agenda for committee reporting to occur earlier, from September.         Secretar       Secretar	9.4	Report – Strategy, Performance & Risk (Apr,	• Refer to 7.2.	
Strategic       Focus Areas         2023/24       strategic priorities (agreed at the April 2023 Strategy Session), as follows:         as follows:       .         Sep-23       Deliver Safe Quality Care & Positive Experiences         .       . <t< td=""><td>10. Chairma</td><td>an's Report</td><td></td><td></td></t<>	10. Chairma	an's Report		
Feb-24 Lead Research & Innovation     The Chair highlighted that the strategic focus areas reflect the revised strategic directions; with specified topic areas identified. Deep dives are to be presented to the Board via relevant Committees / Executive Sponsors.     Action: Update the Summary Work Plan to reflect the agreed arrangements and operationalise same     The Board <u>AGREED</u> with the Chair's suggestion for board committee reporting to occur earlier on the agenda, given their role.     Action: Update the Board agenda for committee reporting to occur earlier, from September.     Secretare arrangements of Dr Miriam Levy to the	10.1	Strategic Focus Areas	<ul> <li>2023/24 strategic priorities (agreed at the April 2023 Strategy Session), as follows:</li> <li>Sep-23 Deliver Safe Quality Care &amp; Positive Experiences</li> <li>Oct-23 Build a Sustainable Future</li> <li>Nov-23 Strengthen &amp; Promote Healthier Communities</li> </ul>	
10.2       Board Meeting Agenda       • The Board <u>AGREED</u> with the Chair's suggestion for board committee reporting to occur earlier on the agenda, given their role.       Secretar         11.1       MDAAC       • The Board <u>APPROVED</u> the appointment of Dr Miriam Levy to the				
• Action: Update the Summary Work Plan to reflect the agreed arrangements and operationalise same       • Action: Update the Summary Work Plan to reflect the agreed arrangements and operationalise same         10.2       Board Meeting Agenda       • The Board AGREED with the Chair's suggestion for board committee reporting to occur earlier on the agenda, given their role.       • Action: Update the Board agenda for committee reporting to occur earlier, from September.         11. New Business       • The Board APPROVED the appointment of Dr Miriam Levy to the			strategic directions; with specified topic areas identified. Deep dives are to be presented to the Board via relevant Committees / Executive	
Meeting Agenda       reporting to occur earlier on the agenda, given their role.       Secretar         • Action: Update the Board agenda for committee reporting to occur earlier, from September.       Secretar         11. New Business       • The Board <u>APPROVED</u> the appointment of Dr Miriam Levy to the				Secretariat
• The Board <u>APPROVED</u> the appointment of Dr Miriam Levy to the	10.2	Meeting	<ul> <li>reporting to occur earlier on the agenda, given their role.</li> <li><u>Action</u>: Update the Board agenda for committee reporting to occur</li> </ul>	Secretariat
	11. New Bu	siness		
	11.1			
<u>Action:</u> Convey the Board's approval to District Medical Services.     Secretar			• <u>Action</u> : Convey the Board's approval to District Medical Services.	Secretariat

12. Commit Board 12.1	ttees of the Health Care Quality & Safety	<ul> <li>Prof Dickson spoke to the highlights and minutes of the Health Care Quality &amp; Safety Committee meetings held on 2 August 2023, as circulated with the agenda, highlighting:</li> <li>SLA KPIs not meeting target (A Healthy Community)         <ul> <li>NSW Health First 2000 Days Implementation Strategy</li> <li><u>Action:</u> Follow up response from the NSW MoH to previous correspondence</li> <li>Safety</li> <li>Quality</li> </ul> </li> </ul>	Secretariat
		<ul> <li>Other items</li> <li>Changes in Community Aged Care Services</li> <li>BHI Admitted Patient Survey Results and My Experience Matters data for Aboriginal Patients</li> <li>SWSLHD Drug Health Service: Potential impact of changes to opioid dependence treatment medication</li> </ul>	
12.2	Aboriginal Health	<ul> <li>Minutes of the Aboriginal Health Committee meeting held on 17 August 2023 were not yet available.</li> </ul>	
12.3	Audit & Risk Management	• Refer to Item 5.	
12.4	Finance & Assets	<ul> <li>Mr Roach spoke to the highlights and minutes of the Finance &amp; Assets Committee meeting held on 21 July 2023 as circulated with the agenda, highlighting:</li> <li>Item 7.11 and 7.12 – Finance and Purchased Activity</li> <li>Item 8.1 – Budget and Service Agreements</li> <li>Item 8.3 – ICT Major Implementation &amp; Upkeep Program</li> <li>Item 7.1.4 – Capital Works and Infrastructure</li> </ul>	
12.5	Workforce, Wellbeing & Culture	<ul> <li>The Chair spoke to the highlights of the Workforce, Wellbeing &amp; Culture Committee meeting held on 28 August 2023, noting:</li> <li>A presentation from the Executive Director, Workforce Planning &amp; Talent Development Branch.</li> <li>Focussed discussion on becoming an 'employer of choice'</li> </ul>	

Research, Teaching & Innovation	<ul> <li>Prof White spoke to the highlights and minutes of the Research, Teaching &amp; Innovation Committee meeting held on 3 August 2023, as circulated with the agenda, highlighting:         <ul> <li>Item 8.2.2 – Human Research Ethics Committee Update</li> <li>Item 9.2 – Research Strategy and Innovation Strategy Proposals</li> <li>Board members have submitted a collective response to the scoping paper.</li> </ul> </li> </ul>
nary Reports &	
Consumer & Community Council	<ul> <li>Ms Harm spoke to the highlights and minutes of the Consumer and Community Council meeting held 4 August 2023 as circulated with the agenda, highlighting:         <ul> <li>Item 5.1 – Reflection and Review Update</li> <li>Item 6 – Guest Speaker – Digital Health consultation</li> </ul> </li> </ul>
MSEC	<ul> <li>Minutes of the Medical Staff Executive Committee meeting held on 10 August 2023 were not yet available.</li> <li>Dr Ung reported that a presentation on obstetric services was received; to be included in the meeting report to the October Board meeting relates to the Safety &amp; Quality strategic focus area presentation also scheduled.</li> </ul>
	<ul> <li>The Board <u>NOTED</u> the Board Communique 'Edition 8' as circulated with the agenda.</li> </ul>
Summary Work Plan	<ul> <li>The Board <u>NOTED</u> the 2023 Summary Work Plan, as circulated with the agenda (and published – Diligent).</li> </ul>
	<ul> <li>The Chair invited other business without notice:</li> <li>Nil items received</li> </ul>
	Teaching & Innovation

16. Meeting Evaluation	Prof White evaluated the meeting, highlighting:
	<ul> <li>Members spoke up, reflective comfort and trust in group <ul> <li>Helpful clarifications provided, particularly by Prof Dickson &amp; Mr Roach</li> </ul> </li> <li>The ARMC Annual presentation was excellent – very informative</li> <li>Reminder to speak through the Chair</li> <li>Papers were appropriate</li> <li>Emphasis on patient care is appropriate – for example, the patient story</li> <li>Good Chairmanship - ensuring engagement, timing, etc</li> </ul>
17. Close / Next Meeting	<ul> <li>The meeting closed at 6.30pm</li> <li>The next meeting will be held on 25 September 2023 <ul> <li>3:30-6:30pm – Board Meeting</li> </ul> </li> </ul>