

Strategic Plan

2022 - 2027



Acknowledgement of Country



We would like to acknowledge the traditional owners of the land that falls within the boundaries of South Western Local Health District - the peoples of the Darug, Dharawai and Gundungurra Nations. We also acknowledge that all of the health facilities across the District are built on their traditional lands and I pay my respects to Aboriginal Elders past and present and extend that respect to all Aboriginal peoples.

Foreword

The South Western Sydney Local Health District vision of leading safe, sustainable care for healthier communities underpins our Strategic Plan and drives our priorities.

Building on the achievements of more than a decade as a District, incorporating the lessons from COVID-19 and sharpening our focus on sustainability, this plan ensures we focus our resources where we can achieve the best outcomes for our communities.

Transforming Your Experience (TYE) is the lens through which we plan, make decisions and provide care. We all contribute to the experience of our patients, consumers their carers and each other. TYE is now embedded across the organisation, driving safe, high-quality care and positive patient experiences.

Our five new strategic directions provide a robust framework in which we articulate our highest priorities over the next four years. They retain foundational elements of our previous plan such as safe, high-quality care and strengthening and promoting healthier communities. They also elevate the importance of providing culturally responsive care to our diverse community as well as the need to operate in a sustainable way, environmentally and financially.



Mr Sam Haddad
Board Chair



Ms Amanda Larkin
Chief Executive



Ms Sharon Smith
Chair, Consumer and
Community Council

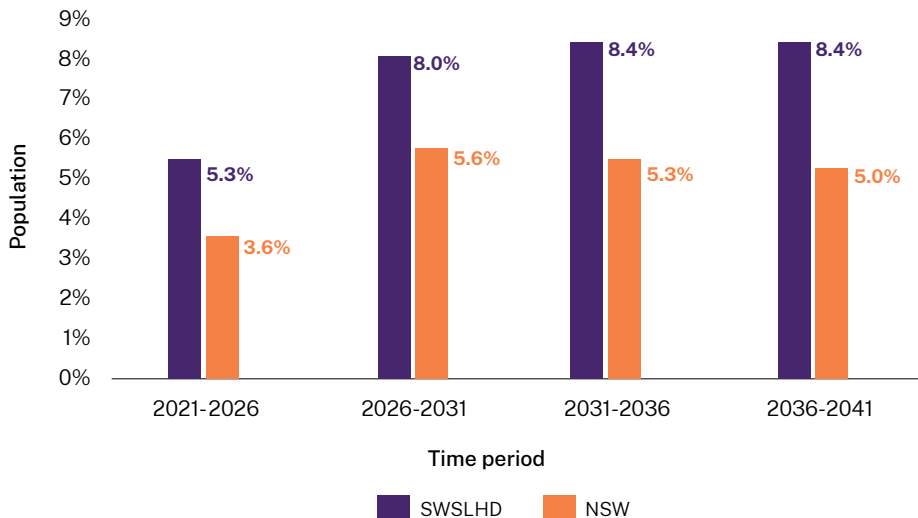
South western Sydney

South Western Sydney Local Health District provides healthcare services to one of the most culturally diverse and fastest growing regions in Australia across a geographical area of approximately 6243 square kilometres. It is one of the largest local health districts in NSW, with more than 1.1 million residents and includes the local governments of Fairfield, Liverpool, Campbelltown, Camden, Wollondilly, Wingecarribee and parts of Canterbury-Bankstown.

The region has one of the most rapidly growing populations in NSW. While population growth has slowed due to the COVID-19 pandemic, our region is expected to house close to 1.2 million people over the next decade.

A backdrop of major infrastructure projects such as Western Sydney International (Nancy Bird Walton) Airport, the Bradfield City Centre and associated public transport projects will transform south western Sydney through increased employment opportunities, residential development and new industries.

Projected population growth in south western Sydney and NSW, 2021 to 2041



Our community

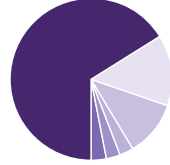


10%
are 70 years
or older



The top five countries of birth,
other than Australia, were:

**Vietnam, Iraq,
Lebanon,
India, China**



The top languages
spoken at home are:

English (47%)
Arabic (108,000, 10% of people)
Vietnamese (81,000, 8%)
Assyrian Neo-Aramaic (23,000, 2%)
Cantonese (19,000, 2%)
Mandarin (19,000, 2%)



Projected 70yrs+
population growth in

54%
by 2031



35%
people born
overseas



21,800

Aboriginal or
Torres Strait
Islander people

Top five health conditions



1
Diabetes



2
Respiratory
conditions



3
Circulatory
diseases

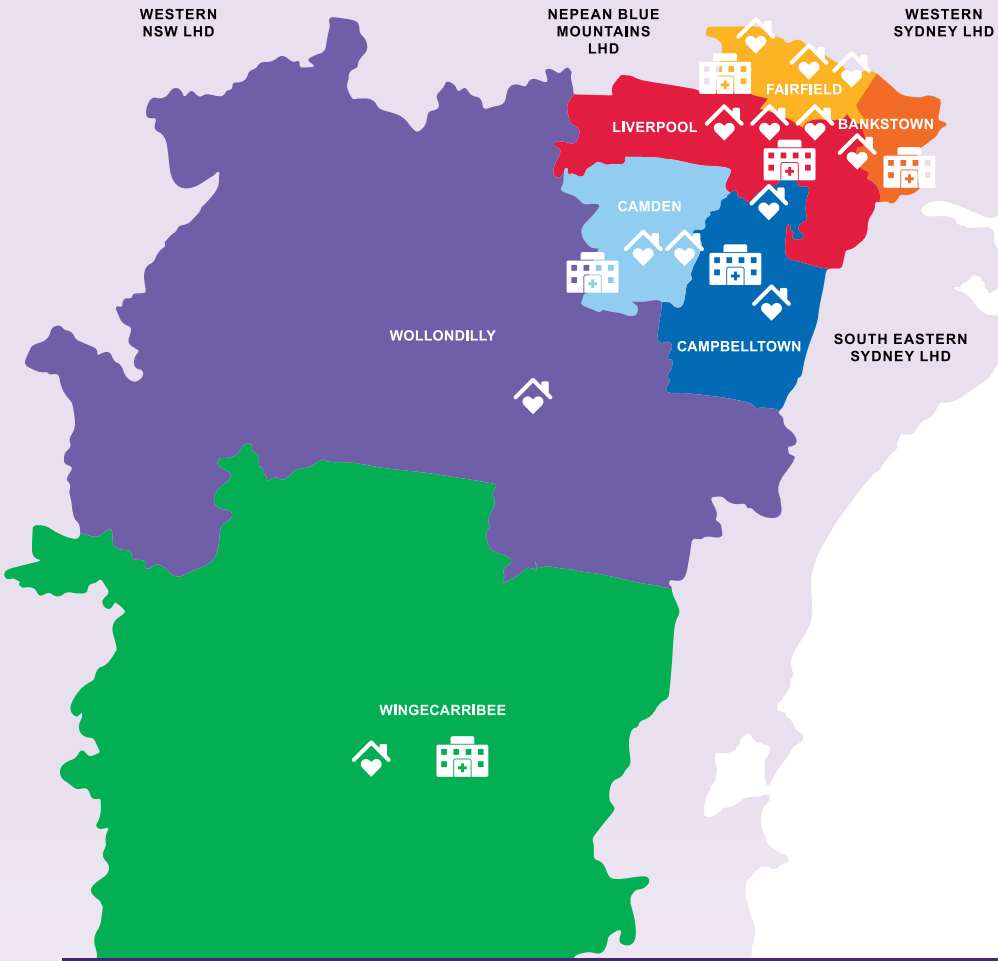


4
Mental
Health



5
Malignant
neoplasms
(tumors)

Our services



KEY



Hospitals



Major Community Health Centres and Integrated Health Hubs

SOUTHERN LHD

ILLAWARRA SHOALHAVEN LHD

Our local health district

Our Hospitals

Bankstown-Lidcombe Hospital
Bowral & District Hospital
Camden Hospital
Campbelltown Hospital
Fairfield Hospital
Liverpool Hospital

Our Clinical Streams

Aged Care and Rehabilitation
Cancer Services
Cardiovascular Services
Internal Medicine
Critical Care
Liver Urology and Gastrointestinal
Medical Imaging
Paediatrics and Neonatology
Surgical Specialties
Women's Health

Our Services

Aboriginal Health
Drug Health
Mental Health
Multicultural Services
Primary and Community Health
Oral Health
Population Health

SWSLHD employs **17,072 staff**, with **70 per cent** providing direct clinical care to patients, consumers and carers.

On a typical day across SWSLHD hospitals and health services there are:



30

Babies born



811

Presentations to emergency departments



617

Admitted to hospital



4,651

Patients and their families seen in clinics



158

Operations



691

Mental health service events



907

Oral Health treatments



483

Occasions of service supported by our interpreters



306

Drug Health occasions of service



954

Patients and consumers seen through primary and community health



Strategic Plan 2022 -2027 Framework

- NSW Premier's Priorities
- NSW Health *Future Health: Guiding the next decade of care in NSW 2022 -2032*
- SWSLHD Clinical Services Planning

Core Values

Collaboration

Openness

Respect

Empowerment

Vision

Leading safe, sustainable care
for healthier communities.

Mission

Our mission is to deliver safe, consistent, timely
and high-quality health services of value to all in our
communities.

Our partnerships with communities promote, protect
and maintain health and wellbeing.

Our service delivery is culturally responsive and
shaped by innovation, continuous improvement,
sustainability and translational research.

transforming your experience

STRATEGIC DIRECTIONS

KEY OBJECTIVES

Deliver safe quality care and positive experiences



- Show kindness and compassion, delivering personalised and culturally responsive care.
- Deliver safe, consistent, timely, high-quality care through seamless networks.
- Strengthen integrated care across all care settings.
- Build our culture of continuous improvement.
- Engage with consumers, communities and our partners.

Strengthen and promote healthier communities



- Close the gap for Aboriginal people and communities to improve equity of outcomes.
- Improve equity of outcomes for all priority populations including our culturally and linguistically diverse communities.
- Build capability in our communities and partner to create social and physical environments that promote health and wellbeing.
- Engage our communities in prevention, screening and early intervention programs.
- Enhance mental health and wellbeing of individuals and communities.
- Support people of all ages to live a meaningful and functional life, ensuring the best start in life and promoting healthy ageing.

Support and develop our people



- Plan for and deliver a workforce that meets the future needs and reflects the diversity of our communities.
- Be the employer of choice for staff who value high-quality care.
- Embed positive workplace culture valuing the wellbeing and engagement of our people.
- Equip our people with the skills and capabilities to be an agile, responsive workforce.

Lead research and innovation



- Build capacity in research aligned with clinical service planning.
- Enable evidence-based and innovative models to improve healthcare and service delivery.
- Advance and translate research and innovation with institutions, industry partners, consumers and our communities.
- Drive improvements through timely, integrated and accessible health data, information and analytics.
- Foster and facilitate an innovation culture across the organisation.

Build a sustainable future



- Build clinical service sustainability and value-based healthcare approaches.
- Plan for and deliver future-focused, fit-for-purpose infrastructure.
- Drive digitally-enabled and innovative patient care solutions and service delivery.
- Pursue environmental sustainability across the organisation.
- Strengthen financial sustainability now and plan for the future.

ENABLING PLANS

- Transforming Your Experience Action Plan
- SWSLHD Clinical Governance Framework
- SWSLHD Quality Plan
- Partnership Agreement SWSLHD/South Western Sydney Primary Health Network
- Partnership Agreement SWSLHD/Department of Communities and Justice
- SWSLHD Consumer and Community Participation Framework
- SWSLHD Strategic Media and Communications Strategy

- SWSLHD Aboriginal Health Plan
- SWSLHD Multicultural Services Implementation Plan
- SWSLHD Disability and Carers Strategy
- SWSLHD First 2000 Days Framework Implementation Plan
- SWSLHD Older Persons and Rehabilitation Plan
- South Western Sydney Mental Health and Suicide Prevention Regional Plan
- Keeping People Healthy: SWSLHD Prevention Plan

- SWSLHD Workforce Plan
- SWSLHD Education and Organisational Development Plan
- SWSLHD Aboriginal Workforce Plan
- SWSLHD Wellbeing Strategy

- SWSLHD Research Strategy
- SWSLHD One Service, Multiple Sites Networking Approach
- SWSLHD Digital Strategy
- SWSLHD Innovation Framework

- SWSLHD Digital Strategy
- SWSLHD Strategic Asset Management Plan
- SWSLHD Asset Management Plan
- SWSLHD Environmental Sustainability Plan
- NSW Health Procurement Reform Program

Want to learn more?

To learn more about South Western Sydney Local Health District and our plans for the future, go to the SWSLHD website:

www.swslhd.nsw.gov.au

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 SWSLHD

 SWSLHD

 SWSHealth

