

News from the Field



Volume 6, Issue 11– Nov 2017

Fairfield Hospital



Message From The GM

Well—I just believe it, but this year has almost past and we are on the front step of Christmas.

I'd like to start my message by wishing all staff that celebrate Christmas a very happy and safe festive season, those that are fortunate to have time off—freshen up please and those that will keep the wheels turning—a BIG thank you.

Where do I start—we have just completed our Accreditation Survey and a huge thank you to all staff for an incredible effort and all the work that was done after the worst winter on record—you are the best.

The Survey Team were extremely

impressed by the quality of care that our patients receive, our unbelievable relationship with our community and the wonderful work they witnessed in the provision of safe care. We did receive a few systems recommendations that we need to fix over the next 3 months that revolved around our Risk Register and how we actually escalate risks—the work to address these recommendations is well ahead of schedule and I believe we will close these recommendations off well within the 3 months

We had an extremely wonderful Thank You day, afternoon and night for staff in appreciation of how maintained services during

winter. Because of accreditation we included our Love Your Work Staff Awards and it really was a great day for all.

ED refurbishment continues with the following: Stage 3 – handover 15th Jan 18

Stage 2 – handover 22nd Jan 18

From January a full update will be provided for 2018 in a separate section of the Newsletter

November winners of our One Step Extra For The Team Award are – Robyn El-Khair – Community Participation Manager, Lilliana Larkin – A/Workforce Manager, Mervyn Stone – Hospital Orderly, Susan Trinidad – Cashier—no room left to detail.

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Changes to healthy food & drink for staff & visitors became effective from 1 December 2017. You may notice a few changes in the products available from our retailers and vending machines. As part of the NSW Health initiative, Fairfield Hospital will be phasing out sugar sweetened beverages. All other health facilities across NSW will be doing the same. This is good for our staff and sends a positive message to our patients, visitors & community. There will be further changes over time as we increase the availability of healthy

food choices.

Information on Healthy Food & Drink in NSW Health Facilities for Staff and Visitors Framework can be found at: <http://www.health.nsw.gov/health/Pages/healthy-food-framework.aspx>.

“To Make Healthy Food & Drink normal, we need everyone’s support”



Special thanks to “DANA” which is a local automotive components manufacturing company in Fairfield for their kind donation of \$3,081.42 towards the Paediatrics Department at Fairfield.

Antibiotic Awareness week

Antibiotic Awareness Week campaign was run across the District. Gianluca Parisi together with Lisa Noonan visited each facility to provide feedback to staff on the overuse of antibiotics in the facilities and in the community.

Quiz questions were used to engage staff in order to raise awareness of the overuse of antibiotics and rising threat of antibiotic resistance within our LHD. Fairfield Hospital Pharmacy had a prize for staff who completed the quiz.

Dr Harry Doan (Director of Medical Services) choose the winner of the raffle that went to Safiyo Asiyir Ente.



Results on the Community use of antibiotics shows that Campbelltown, Liverpool, Bankstown & Fairfield local areas have the highest use of antibiotics PBS prescriptions per 100,000 people across the country. High Ceftriaxone utilisation for all hospitals in our district and above national benchmark.



Shivon Singh (Director of Pharmacy) handing the prize to Safiyo

The Booking Department has been relocated to the Pre-Admissions Clinic.

The Clinic will be closed over the Christmas / New Year period from Monday 25/12/17 to Friday 17/1/18 inclusive.

Patients should be advised to present to the office from 8.30am Monday 17/1/18 to avoid any inconveniences.

The Private Patient Officers can still be reached on 9616 8233.

STAFF NOTICE

Congratulations to Steffany Tran on her appointment as the part time Clinical Nurse Educator in the Emergency Department.

Community Participation & Engagement

Congratulations to the Fairfield Consumer & Community Participation Network for their amazing efforts and contribution as part of the Accreditation process that took place at Fairfield Hospital from 21 to 24/11/17.



Network members standing proudly next to the "welcome Banner" designed to welcome all of Fairfield's diverse community.

On the 1st December, all consumer from across the District were invited to a Christmas lunch and Harry Collins Award Ceremony. This year the Fairfield Network received four nominations :

Carmen Lazar, Sammi Sayed, Nasrin Delshad were all nominated for the award, together with a special commendation to Derek & Christine Corney for all their efforts over the years while they semi retire.



"LOVE YOUR WORK" AWARDS



In appreciation for everyone's hard work throughout winter, staff were invited to attend a multicultural lunch followed by the "Love Your Work" awards ceremony.

Below is the list of the Fairfield Hospital—"Love Your Work" Staff Recognition Award 2017 winners:

- Most Outstanding Individual of The Year: **Heather Gale**, Lactation Consultant—Parent Educator (Nursing & Midwifery—Maternity)
- Most Outstanding Team Of The Year: **Maternity Services**, ANC, Birthing Unit, Ward 2D & Special Care Nursery (Nursing & Midwifery)
- Most Outstanding Customer Service : **Debra Charles**, Diet Supervisor (General Management Unit & Allied Health)
- Most Outstanding Manager Of The Year: **Robyn El-Khair**, Community & Consumer Participation Manager (General Management Unit & Allied Health)
- Helping Hand Award: **Rosemary Dunn**, Volunteer
- General Managers Award: **Yi Pan**, Clinical Nurse Consultant (Infection Prevention & Control)
- Hall of Fame Award 2017: **Lynda Van Blanken**, Private Patient Officer (Finance, Revenue & Administration)

Divisional Award Winners:

- General Management Unit & Allied Health: **Christine Colusso-Craig** — Service Manager, Occupational Therapy
- Nursing & Midwifery: **Naomi Ellis**, After Hours Nurse Manager
- Corporate Services: **Martha Duche**, Infectious Cleaner— General Services
- Finance, Revenue & Administration; **Revelita Herrera**, Administrative Officer

Staff who reached 5, 10, 15 & 20 years services also received service awards.

Fairfield Hospital would like to thank all the above sponsors and all the staff who won and contributed to the success and celebration of the day.





Fairfield Hospital is committed to providing a safe smoke free environment for all staff, patients & visitors in accordance with the No Smoking Safe Work Practice of the 2005 NSW Health—Smoke Free Environment Policy (SWSLHD_PD2014_013).

Effective 27 November 2017, the Tobacco Enforcement Unit will be visiting participating hospitals sites in SWSLHD including Fairfield Hospital for a pilot program until 2018.

The Tobacco Enforcement Unit will issue fines to staff & visitors where they are breaching smoking within 4 metres of major entrances to public buildings and on hospital grounds. The fine for smoking in these areas is \$300 under the Smoke-free Environment Act 2000.

All staff are required to adhere to No Smoking in the Workplace at all times whilst on duty. Staff who smoke may do so during **designated break times, not on work nor on Fairfield Hospital grounds.**

As per the NSW Ministry of Health Policy, staff will be supported to manage their nicotine dependence whilst at work, in order to assist them to comply with the Smoke Free Environment Policy, Fairfield Hospital will provide staff wishing to quit smoking with four weeks' free supply or NRT, in conjunction with counselling and advice.

Advice and counselling is available from the Smoke Cessation Clinic in Ambulatory care Unit. Phone: 9616 8999 Mobile: 0408 669 727.

If you require further information or support, please contact your manager or supervisor.



A healthy lifestyle and avoiding polluted air including passive smoking session, held on 29/11/17 with the Vietnamese community, had been well attended. Thanks again to Mercy Omega – Chronic Respiratory Case Manager & Tobacco Treatment Professional.



Fairfield Paediatrics & Maternity celebrated 2017 with Christmas Party with over 45 attendees together with the new NUM Hazel Simeon. Everyone had a great time together and are looking forward to welcoming 2018



Debbie Liversidge was a finalist for the 2017 Doctors in Training Manger of the Year Award. Debbie has consistently demonstrated a deep commitment to the promotion and the provision of

an environment that fosters the education, training and wellbeing of our JMOs at Fairfield Hospital where both past and present JMOs can attest. Her dedication to the JMOs has highlighted Fairfield Hospital with a reputation amongst junior doctors as an excellent training site; such a reputation throughout the network has provided the Hospital its most valuable asset.

Debbie's enthusiasm, initiative and diligence extends beyond providing administrative support of her role. Beyond this facility, Debbie's great work is well recognised, she has been nominated for JMO Manager of the year a number of times.



On Tuesday 1st November 2017, Dr Laurence McCleary was awarded UNSW Tutor of the Year at the South Western Sydney Clinical School annual end of year dinner awards evening in the CBD. The award was presented by Professor Jeremy Somers Wilson, Clinical Associate Dean for the UNSW South Western Sydney Clinical School who also presented the Clinical Dean's Award to Dr Lawson Ung, a former student and protégé of Dr McCleary. (see photo below)

Dr McCleary was also awarded the Senior Staff Teaching Award from the Discipline of Paediatrics, School of Women's and Children's Health, UNSW Medicine on Thursday 30th November 2017.

