

Network Support Officer



Health
South Western Sydney
Local Health District

What is a Network Support Officer?

A Network Support Officer is a person who monitors the activity of the network to ensure that its performance is constantly maintained at a satisfactory level.

Roles of a Network Support Officer

- Monitor network traffic
- Install and configure switches and routers
- Troubleshoot and repair when problems arise
- Maintain and support the communications network server software and hardware
- Perform backups of communications equipment, servers and communications hardware

Career Opportunities

- Network Support Officers are graded according to experience.
- Supervisor within Communications Division.

Qualifications Required

- Experience in IT Communications Network (LAN & WAN) environment.
- Experience with Network Communications equipment (Routers, Servers and Hubs)
- Knowledge of Communications protocols
- Experience with a variety of Operating Systems
- Relevant certification (including Vendor) or academic qualifications viewed favourably

Supervision provided

A comprehensive orientation program is provided for all new staff members with ongoing support.

What sort of person should I be?

- Self-motivated
- Precise and accurate
- Patient and persevering`

Personal skills required of a Network Support Officer

- Organised
- Good communicator
- Team player