# We are here to help!

The staff at Liverpool Cancer Therapy Centre understand that getting to an appointment can be difficult.

If you are unsure of your options for transport, or cannot get to an appointment please call us on 8738 5180 and we can discuss what transport options may be available to you.

### Public Transport

Alternatively public transport options can be found by calling the Transport NSW information helpline on 131 500

or you can plan your trip by visiting their website:

www.transportnsw.info





Having Transport Issues?



Liverpool Cancer Therapy Centre

Patient Transport Guide



# Things to consider before deciding a transport option:

Are you aware some transport options have eligibility criteria which need to be met before transport is granted?

Are you aware there can be a cost involved with some transport options?

Are you aware there can be a pick up and drop off time?

Are you aware there can be a period of time waiting at the centre before being taken home after an appointment?

The following pages will highlight some of the transport options which may be available to you. If you would like more information please speak to a Liverpool Cancer Therapy Centre staff member, your nurse or your doctor.

#### **Some Transport Options:**

# **Cancer Therapy Centre Patient Transport**

Cancer Therapy Patient Transport covers a large area surrounding Liverpool Hospital including Bankstown and Fairfield. Pick up times vary according to where you live. Seats for this transport are limited hence a transport questionnaire will need to be done to assess those who request this transport meet eligibility criteria. There is no cost for this transport option. Patients utilising this service will need to be prepared to wait at Cancer Therapy for other patients to complete their appointments before being taken home, this wait could range from 1 - 3 hours.

# Department of Veteran Affairs Transport

If you hold a Veteran Affairs Gold card you are automatically eligible to use their transport service. The contact number for Veteran Affairs transport is 9213 7888. The Veteran Affairs transport need 24 - 48 hours notice prior to your appointment to ensure a driver is available.

# **Bankstown / Canterbury Community Transport**

This option is a community run transport service for those living within the Bankstown / Canterbury area. There are costs involved - \$10 per day; or if you are coming to Cancer Therapy for numerous appointments a discounted rate of \$25 for the week is payable.

#### **Ambulance**

Ambulance transport is available for those too frail or unwell to make their own way to an appointment. These bookings must be done by Cancer Therapy Centre Staff. There is no cost involved if you are a Heath Care card holder or pensioner. Costs will be applicable for those not under these two concessions.

# **Southern Highlands Community Transport**

Patients who live in the Southern Highlands may be eligible for their community transport. This service requires patients to undergo an assessment and registration process. A cost is involved for this transport and is based on distance travelled. Please check with their staff when making a booking for the cost of the trip. If you are having difficulty paying the fee it is important to let them know, as they may be able to make arrangements to assist. The phone number for Southern Highlands Transport service is 02 4872 3722.

#### **Leukaemia Foundation Transport**

This is a volunteer run service for those patients who are being treated for a form of Leukaemia. A minimum 24 hours notice is required for appointments. The phone number for the Leukaemia Foundation transport is 1800 620 420. There is no cost for this service.

#### **Gandangara Transport**

This service is provided for those who identify as being of Aboriginal and Torres Strait Islander decent. The cost is between \$2 - \$5 per person one way. Gandangara Transport can be contacted on 02 9608 0968.

## Concessional Parking at Liverpool Hospital

Concessional parking at the hospital is available for Cancer Therapy Centre patients. An assessment form is required and must be approved by one of the Cancer Therapy Centre managers and the hospital General Manager. The concession fee is \$23 for a five day pass. If you are having treatment which goes for more than 5 days the concessional parking application must be renewed each week..

#### For all transport options:

Please bring any medications or other necessities you may require whilst waiting for transport, your appointment or treatment.