

# We are here to help!

The staff at Macarthur Cancer Therapy Centre understand that getting to an appointment can be difficult.

If you are unsure of your options for transport, or cannot get to an appointment please call us on 4634 4300 and we can discuss what transport options may be available to you.

## Public Transport

Alternatively public transport options can be found by calling the Transport NSW information helpline on 131 500

or you can plan your trip by visiting their website:

[www.transportnsw.info](http://www.transportnsw.info)



## Campbelltown Cancer Therapy

Campbelltown



Our hours of operation are 0800 to 1700, Monday to Friday, excluding public holidays.

For all general enquiries please contact us on: 4634 4300

or visit our web site

[www.swslhd.nsw.gov.au/cancer/](http://www.swslhd.nsw.gov.au/cancer/)



# Having Transport Issues?



Macarthur Cancer Therapy Centre

*Patient Transport Guide*



## Things to consider before deciding a transport option:

Are you aware some transport options have eligibility criteria which need to be met before transport is granted?

Are you aware there can be a cost involved with some transport options?

Are you aware there can be a pick up and drop off time ?

Are you aware there can be a period of time waiting at the centre before being taken home after an appointment?

The following pages will highlight some of the transport options which may be available to you. If you would like more information please speak to a Macarthur Cancer Therapy Centre staff member, your nurse or your doctor.

## Some Transport Options:

### Macarthur Cancer Therapy Centre Patient Transport

The Macarthur Cancer Therapy Patient Transport Service is available to cancer patients within the Camden/Campbelltown local area who require transport to and from the Macarthur Cancer Therapy Centre (MCTC). The bus is operated by the MCTC driver alone with no medical equipment or medical staff on board.

For access to the Patient Transport Service, a referral needs to be made to the MCTC Social Worker for assessment .

To book an assessment or change/cancel an existing transport booking please ring the Macarthur Cancer Therapy Centre reception on 4634 4300.

### Department of Veteran Affairs Transport

If you hold a Veteran Affairs Gold card you are automatically eligible to use their transport service. The contact number for Veteran Affairs transport is 9213 7888. The Veteran Affairs transport need 24 - 48 hours notice prior to your appointment to ensure a driver is available.

### Ambulance

Ambulance transport is available for those too frail or unwell to make their own way to an appointment. These bookings must be done by Macarthur Cancer Therapy Centre Staff. There is no cost involved if you are a Health Care card holder or pensioner. Costs will be applicable for those not under these two concessions.

### Southern Highlands Community Transport

Patients who live in the Southern Highlands may be eligible for their community transport. This service requires patients to undergo an assessment and registration process. A minimal cost is involved for this transport. If you are having difficulty paying the fee it is important to let them know, as they may be able to make arrangements to assist.

Bookings for Southern Highlands Transport service must be made through the Cancer Council Office on 02 4223 0200.

### Gandangara Transport

This service is provided for those who identify as being of Aboriginal and Torres Strait Islander decent. The cost is between \$2 - \$5 per person one way. Gandangara Transport can be contacted on 02 9608 0968.

### Campbelltown Hospital Parking

Dedicated Macarthur Cancer Therapy Centre Parking is available adjacent to the Macarthur Cancer Therapy Centre (just off Parkside Crescent). Patients must obtain a valid Parking Permit from Reception to display on their dashboard. Fines are issued if this is not adhered to. Parking permits need to be renewed every month. Other free parking spaces are available outside the main entrance to Campbelltown Hospital and on Parkside Crescent.

### For all transport options:

Please bring any medications or other necessities you may require whilst waiting for transport, your appointment or treatment.