

MARCH 2026

# Bowral & District Hospital Redevelopment Newsletter

## Update on the new General Services Building

Work continues on the transformation of the 1960s era Milton Park building into a new General Services Building (GSB) and the countdown to opening the first phase, the ground floor, is on!

Towards the end of 2025 it was discovered that additional strengthening works would be required to accommodate the new lift and ensure the fire stairs on the western end of the building meet contemporary standards for fire safety and protection. This work is underway and expected to take a number of months to complete.

As anyone who has lived through the renovation of an older home would understand, previously unknown site conditions can reveal themselves at any stage in a project!



Consequently, commissioning of the GSB will now occur in two phases:

- Ground Floor end of March 2026.  
New loading dock, Mortuary, Transfer of Care Unit, Information and Communication Technology (ICT) and HealthShare (i.e. Housekeeping, Laundry/ Linen, Supply/ Stores, Waste & Recycling).
- Levels 1 and 2 mid-late 2026 - once lift installation and testing is complete.  
Level 1: General Manager's Unit/Corporate Services, Education and Organisational Development Service, Simulation (SIM) room  
Level 2: Clinical Information (medical records) Department.

The building commissioning period before teams go-live in their new workspaces will provide ample opportunities for staff to familiarise themselves with the building.



# Spotlight on the teams moving into the GSB

## HealthShare NSW

In the first phase of the GSB go-live, our HealthShare NSW colleagues will be moving into the ground floor. HealthShare NSW is a state-wide organisation that provides a range of services in support of the delivery of patient care for NSW Health.

The HealthShare services moving into the new building are:

- Housekeeping
- Laundry & linen
- Supply & Stores
- Waste management

These teams are currently working from multiple locations across the campus.

Heading up the HealthShare team on-site at Bowral is Katherine O'Maley. Katherine is a local woman who has been working at Bowral & District Hospital for more than six years. Katherine was born in the building she will be moving into with her teams, and the office she will be working from is just metres from where she was born!

"I am really looking forward to bringing the teams together under one roof," Katherine said. The teams currently work from multiple locations across the campus.

"Being more visible for my teams will give me a better appreciation of what their day looks like each day," Katherine added. "This is also a great opportunity for us all to look at how we currently work and identify ways to work smarter now that we'll be together in a more central location on the campus."



Key stakeholders like Katherine and the HealthShare team have had the opportunity to view the transformation on site



Michelle, pictured here with Katherine in the linen services area in the old Emergency Department, is a valued member of the HealthShare team.

Michelle has worked at Bowral & District Hospital for nearly 15 years and although she was not born in the former Milton Park building, her grandchildren were, and she remembers fondly those first meetings with newborn grandbabies in rooms that will soon be her new workspace.



## Transfer of Care Unit

Transfer of Care (TOC) has a focus on minimising delays for patients as they move through care.

“In an exciting first for the hospital our TOC unit here at Bowral will have their own dedicated space in the new building,” Acting Director of Nursing and Midwifery Melissa Bell said.

“The aim of the TOC team is to ensure patients have timely access to safe, quality care; that they move through the hospital safely and efficiently from their initial arrival and admission right through to their discharge.”

For most patients, their pathway through care is relatively straightforward however this may not always be the case.

“We take a multidisciplinary approach for patients with complex care needs who may, for example, need support to transition into residential aged care, supported independent living or to another health facility closer to home,” Melissa said.

The team is eager to move into its new space and is excited to have a dedicated space where they will be able to liaise with families and others in a patient’s circle of care.

## Finishing touches for the new Stores Department

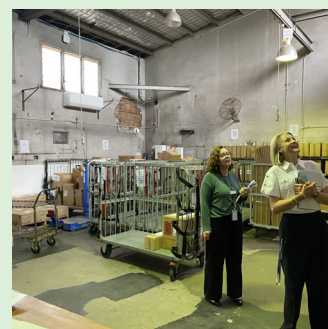
Approaching the new General Services Building from its Sheffield Road entrance, it is impossible to miss the new loading dock and its forecourt taking shape.

All deliveries to the hospital will be channelled through the new loading dock from the end of March, and all waste and recycling will be removed via this zone.

Having a dedicated loading dock for our truck and courier movements away from the P3 public carpark will substantially reduce the number of larger vehicle movements in the shared space at the rear of the hospital campus, making it a safer space for patients, visitors and staff.

Deliveries are currently made to the old Stores Department building accessed via Ascot Rd, which is one of a number of older, no longer fit-for-purpose buildings that are flagged for demolition as part of the redevelopment.

A traffic engineer is providing input into the proposed line markings to be applied in the loading dock zone to optimise the safety of users, visitors and staff in what will be a busy shared space.



Redevelopment team members meet with HealthShare staff to discuss the logistics of relocating Stores without disrupting service continuity.



### Acknowledgement of Country

Bowral & District Hospital stands proudly on Gundungurra land. We acknowledge and pay respect to the peoples of the Dharawal and Gundungurra Nations, the traditional custodians of this land. Bowral & District Hospital staff and community will continue to be “Taking Care of Country”.



For more information:

Visit [www.swslhd.health.nsw.gov.au/bowral/redevelopment.html](http://www.swslhd.health.nsw.gov.au/bowral/redevelopment.html)

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