

BANKSTOWN-LIDCOMBE HOSPITAL EMERGENCY DEPARTMENT REDEVELOPMENT

FREQUENTLY ASKED QUESTIONS | 2020



What is happening to the Bankstown-Lidcombe Hospital Emergency Department?

The NSW Government is redeveloping the Bankstown-Lidcombe Hospital Emergency Department to meet the needs of the growing and diverse population of the Bankstown local government area. The redevelopment will deliver contemporary facilities with improved patient care. The project will include a combination of new build and refurbishment of the existing Emergency Department.

How will the local community benefit from the redevelopment?

The redevelopment will provide a better emergency department experience for patients, families and their carers, and our staff will have the opportunity to work in a modern facility that supports their ongoing development. The project will also boost the local economy, with employment opportunities both during construction and on completion.

What is the value of the redevelopment?

The NSW Government is investing \$25 million in the redevelopment of the Bankstown-Lidcombe Hospital Emergency Department.

Is the redevelopment a public-private partnership?

No. The redevelopment is fully funded by the NSW Government.

What will the redevelopment of the Bankstown-Lidcombe Hospital Emergency Department include?

- A new build expansion of the Emergency Department of approximately 600 square metres and refurbishment of the existing Emergency Department.
- An increase from 44 to 58 treatment spaces, including an additional two resus beds, doubling the current capacity.
- Dedicated paediatric emergency waiting area and additional paediatric beds.
- Enhanced emergency care for the local community in a contemporary facility.
- Improved triage performance.
- Reduced hospital stays due to additional emergency department short stay unit capacity.
- Streaming of patients to the most appropriate environment of care to reflect their level of complexity.
- Best practice arrangements for mental health, paediatric and bariatric patients.

THANK YOU FOR YOUR PATIENCE AS WE BUILD THE NEW EMERGENCY DEPARTMENT AT BANKSTOWN-LIDCOMBE HOSPITAL

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What happens to the existing hospital?

The redevelopment will require changes to the existing Emergency Department including refurbishment of existing areas and an extension into the car park. The rest of the hospital will not be directly affected.

As a new Bankstown Hospital has been announced by the State Government, why is the emergency department being redeveloped?

In March 2019, the NSW Government announced \$1.3 billion towards the redevelopment of Bankstown Hospital on a new site. As planning for and construction of the new hospital will take several years, the redevelopment of the emergency department will ensure the community continues to have access to high quality emergency care until the new hospital is built.

When did construction begin and when will it be completed?

Construction commenced in late 2019 and is expected to be completed in the first quarter of 2021.

Will patient care be impacted during construction?

Patients will experience no reduction in the high quality of care provided by Bankstown-Lidcombe Hospital. Disruptions will be minimised and those affected will be informed of any planned changes.

Will construction impact car parking?

As work progresses, there will be some changes to vehicle access and car parking. Disruptions will be minimised and those affected will be informed of any planned changes.

Will there be noise, vibration and dust during construction?

Noise, vibration and dust are normal in the construction process and will be managed to minimise any impacts.

Has the community had input into the redevelopment?

The planning process has included extensive consultation with the community. Consumer representatives have had input to the development of the Master Plan, Model of Care, functional brief and Schedule of Accommodation, concept design, and preparation of supporting strategies such as Stakeholder and Communications Plan, Change Management Strategy and Benefits Realisation Plan.

What stage is the Bankstown-Lidcombe redevelopment currently up to?

Each project usually includes three main stages – Planning, Design and Delivery – all of which include several steps.

As at early 2020, the Bankstown-Lidcombe Hospital Emergency Department redevelopment is at the delivery stage, with construction of the emergency department extension commenced, along with refurbishment of related spaces within the existing hospital building.

Learn more about the complex process of building a hospital at <u>https://www.hinfra.health.nsw.gov.au/our-business/how-to-build-a-hospital</u>

How can I keep up to date with what is happening?

We're committed to sharing regular updates on the project with our staff and community. To stay in the know:

- Visit https://www.swslhd.health.nsw.gov.au/bankstown/redevelopment/
- Follow @BankstownLidcombeHospital on Facebook
- Register for the project newsletter by emailing <u>SWSLHD-</u> <u>BankstownEDRedevelopment@health.nsw.gov.au</u> or calling (02) 9722 8000

Our project team is keen to spread the word about this exciting redevelopment project. If your community group or organisation would like to learn more, reach out by emailing or calling us to discuss opportunities for a group presentation by a project team representative/s.

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