



Enhanced emergency access to new ED

As part of the Bankstown-Lidcombe Hospital Emergency Department redevelopment project, an extension of the ambulance bay awning was recently completed, helping to further enhance our facility and provide quality care to our transported patients.

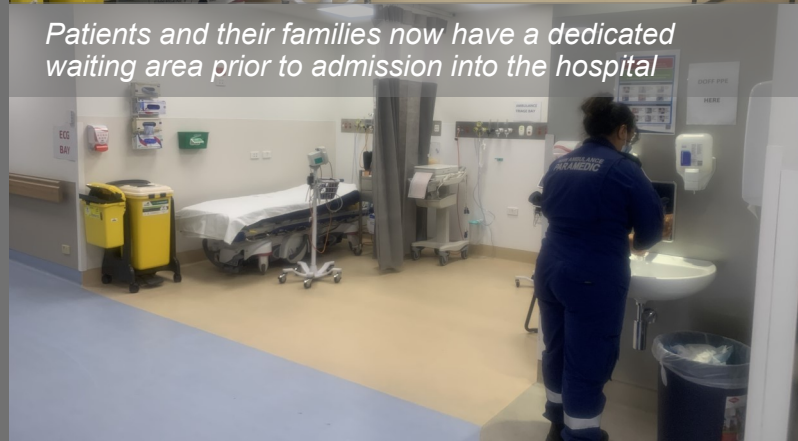
The new awning provides an additional drop-off bay and greater space on the driveway to set down and pick up patients, with the benefit of improved weather protection for emergency services staff and patients.

Other recently completed improvement works include the creation of a new write-up area with additional space for ambulance staff to quickly and efficiently complete electronic medical records for patients, complemented by a dedicated triage bay.

Welcomed by emergency services staff, these enhancements ensure an efficient and smooth assessment of patients while maintaining their privacy prior to admission into the hospital.



Patients and their families now have a dedicated waiting area prior to admission into the hospital



THANK YOU FOR YOUR PATIENCE AS WE BUILD THE NEW EMERGENCY DEPARTMENT AT BANKSTOWN-LIDCOMBE HOSPITAL

Works continue into the new year

Following the opening of the Emergency Department (ED) extension last year, the redevelopment project continues with refurbishment works within existing spaces.

Recent milestones include the completion of a new triage bay and treatment room, fitout of a dedicated Children's ED area and adjacent waiting room, along with new amenities.

On expected completion in late April, a greatly expanded ED operational area will have been created, helping to meet the future needs of our growing community.

The newly designed spaces with increased capacity will give staff plenty of open working space and help provide an enhanced patient experience.

Ongoing refurbishment and construction activity will see temporary changes to visitor access routes in the vicinity of the ED and some noise and vibration. We thank you for your patience while works continue and look forward to showcasing the completed project soon!

Doctor Stuart Napier in a new ED treatment bay that boasts natural light and more space for staff and patients



The new mental health rooms provide natural light and calming LED lights for patients

Design features supporting patients and staff

Enhancing patient care has been a key focus of our mental health team while planning and delivering the new Emergency Department.

Extensive consultation was undertaken in the design process, involving both clinicians and community representatives, to ensure the specially designed mental health rooms met the safety and amenity needs of staff and patients.

There are now two dedicated mental health rooms within the Emergency Department extension.

Both rooms are well equipped, providing natural light to maintain circadian rhythms (sleep cycles) and calming LED lighting.

The new and improved rooms also feature views of the trees and sky outside, ensuring patients are in a pleasant low stimulation environment that reduces agitation.

The project has greatly benefitted from the input of staff and other stakeholders, helping to create a welcoming space for our patients and their families.

DID YOU KNOW?

To date, more than 93,000 work hours have been dedicated to building our new Emergency Department and refurbishing existing spaces, with more than 10% of those hours supporting training opportunities!

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