

News from the Field



Volume 6, Issue 9– Sept 2017

Fairfield Hospital



Message From The GM

I just can't believe that we are finally moving towards warmer weather, less sick patients and coming to the end of the worst winter on record for flu and other associated infections. I must once again take this opportunity to detail my great admiration and ongoing disbelief on how our incredible staff managed such increased presentations of both patients (12 odd %) and increased ambulances (some 60%) and patients who were just so much sicker – you truly are an amazing group of health care workers that I am just so proud to be involved with – thank you on behalf of our community.

Whilst you all maybe aware of

your Executive doing rounds of the Hospital – there now is a big difference in that when we do rounding we do it under the 4 focus areas of Transforming Your Experience the 5 year program initiated by the District. We speak to staff and patients and want to know what impacts on your work and how we are able to support you in your jobs. We also look at areas of individualised care and how you provide that to our patients especially around respectful communication with both patients and staff and driven by the belief in best delivery of a high quality and safe health care.

Just a reminder (you all probably already know) accreditation is only some 7 weeks away and lots

of work being done – we get a rest after that!!

September winners of our Extra For The Team Award are – Hyuk Choi and Tristan Pasion (2 winners for week 1) for staying back and supporting and caring for dialysis patients when the system shut down, Yi Pan (week 2) for going way above and beyond her duties during the infectious outbreaks at the Hospital, Wayne Spinks (week 3) unbelievable effort moving patients to wards from ED during incredible peak activity period and Amit Patel (week 4) for working non stop long hours during power disruptions and hospital maintenance work.

Inside this issue:

Annual CCP Conference	2
Community Participation & Engagement	3
National Stroke Week	3
Quality Awards – Hand Hygiene	4
Staff Notices	4

Love Your Work Awards— Fairfield Hospital Staff Recognition Awards 2017

It is that time of the year for Fairfield to celebrate and showcase how the Hospital strives for excellence in the delivery of patient care and its strong focus on performance whilst achieving excellence. Fairfield Hospital takes pride in the high level of customer service and significant contribution by its employees.

The nominations are now open for the 2017 Annual Staff Recognition Awards. It is re branded to "Love Your Work Awards".

The categories for nominations are as follows:

- * Most Outstanding Team Of The Year Award
- * Most Outstanding Individual Of The Year Award
- * Outstanding Customer Service Of The year Award
- * Most Outstanding Manager Of The year Award
- * Divisional Awards

Winners will be announced on Tuesday 7 November 2017. Further details will be provided closer to this date. Meanwhile, staff are invited

to consider nominating individuals and teams for the various categories.

Completed nominations forms are to be forwarded to Mr Joseph Pineda, Human Resources Manager by Friday 27 October 2017.

Any assistance or clarification, please contact Mr Joseph Pineda, Human Resources Manager on 9616 8120.



Annual Community & Consumer Participation Conference

The 11th Annual Community & Consumer Participation Conference was held on Friday 22 September 2017 at the Warwick.

This conference brings together health consumers, carers, advocates, community members and health staff from across the South West Sydney Local Health District to work together in a fun and interactive way.

The day explored the new and exciting work happening in the District called "Transforming Your Experience".

The aim of the day is to improve all attendee's health literacy and understanding of the important role that health consumers and carers play through actively participating in the health service.

Fairfield contributed on the day with the General Manager Arnold Tammekand & Community Participation Manager Robyn El-Khair presenting about their community & schools engagement program.

Two refugees who have settled in Fairfield also shared their journey from Iraq to Australia and the challenges that they faced and are still facing today.

Other facilities also presented about their community programs and the day was ended with a Panel discussion.



Community Participation & Engagement

The Fairfield Consumer & Community Participation Network September meeting was dedicated to training. After an update on the Hospital performance, the network received training on:

- * Transforming your Experience
- * Work Health & Safety
- * Hand Hygiene & Infection Prevention
- * Fire Training
- * An update from Human Resources about current changes

Members completed an evaluation at the end of the training to ensure expectations were met and an opportunity to provide feedback.

This month, network members also assisted with completing Patient and Carer interviews for the Maternity Ward. Interviews will provide an opportunity to see how the Hospital Maternity Services are received within the community and what improvements can be implemented to provide an even better service for women's health and well being pre & post natal.

If you would like more information on this dynamic network, or how to join – please contact Robyn El-Khair Community Participation Manager on 9616 8830 or email: robyn.el-khair@sswahs.nsw.gov.au

National Stroke Week

The Acute Medical/Cardiac/Stroke Unit at Fairfield Hospital hosted a Stroke Day event for National Stroke week on 8th September 2017 to promote Stroke awareness. The day is aimed to ensure every Australian household has someone who knows the signs of stroke.

Within a year Fairfield Hospital has encountered 148 admissions for Stroke /TIA alone. Stroke is one of Australia's biggest killers and leading cause of disability. Stroke kills more women than breast cancer and more men than prostate cancer. More than 80% of strokes can be prevented if everyone knew the signs & symptoms.

Fairfield Hospital takes pride in the generosity of local community groups and corporate support which makes our events successful and beneficial.

Thank you to event sponsors:

Costco - \$100 towards lunch for the day

Hoyts Wetherill Park - 4 x Movie Tickets as prizes for event activities.

Boehringer Ingelheim - Donating a blood pressure machine as a prize.

Both Aida Care and Sello Papers had stalls and were available to provide advice and information to guests & staff.

Guest Speakers on the day included:

Dr Harry Doan - Director Medical Services together with Allied Health about Stroke & Stroke prevention.

A representative from Pfizer also gave a talk about medications for stroke victims.

Most touching part of the talks was from Debbie Raymond who is a carer for a stroke victim.

A huge thank you to the Vietnamese Group lead by Hien Le from Multicultural Health who came on the day and participated in the event. Two of the group members were winners of the prizes on the day.

Congratulations to Debbie Trimboli from ED for coming first in the Peg Challenge and winning two movie tickets.

The Blood Pressure Machine was won by Gabbie from Occupational Therapy.



Lunch was popular together with the free blood pressure checks. Afternoon tea was also provided by Pfizer.

The day was a great success with excellent attendance.



Hand Hygiene – Better together

Staff Notices

Fairfield Hospital

AIM

To improve hand hygiene compliance amongst medical staff and to minimise the gap between medical and nursing hand hygiene compliance.

ABSTRACT

Hand hygiene is the single most important strategy in preventing health care associated infections (HHA, 2017). Hand hygiene compliance data collected in 2015 highlighted the crucial need to improve medical hand hygiene compliance to ensure patient safety at Fairfield Hospital. Medical hand hygiene compliance was found to be below the national average; on the contrary, nursing hand hygiene compliance was sitting comfortably above the national average. A comprehensive list of strategies was formulated as part of a quality improvement project with the aim to improve hand hygiene compliance amongst medical staff and to minimise the gap between medical and nursing hand hygiene compliance.

In the latest hand hygiene compliance data, Fairfield hospital is performing well above the national averages in overall, emergency department, nursing and medical hand hygiene compliance. A high level of commitment from the hospital Executive and having the Director of Medical Services taking the lead in driving the medical hand hygiene compliance were crucial components in the success of this project.

PROJECT OUTCOME

The period 1, 2017 hand hygiene audit results for Fairfield Hospital are seen in Table 2. The overall facility compliance being 89.9% (national average: 85%) and the overall Emergency Department compliance being 85%.

Ms Sylwia Michalak has been appointed to the Administration Manager position at Fairfield Hospital. Sylwia brings her extensive experience in staff management and administration. Sylwia commenced her role on Monday 11 September 2017. The Hospital would like to thank John Newans for his help and support whilst at Fairfield and wish him all the best in his new role within the Policy Unit at District office.

As some may be aware the Sustainable Access Manager (SAM) position has recently been created for each SWSLHD Hospitals to permanently replace the temporary Whole of Hospital positions.

It is with great pleasure to announce the appointment of Ms Shalin Kumar to the Sustainable Access Manager (SAM) position for Fairfield Hospital. Shalin brings her extensive experience as a senior Nurse Manager from various public hospitals of different Local Health Districts including more recently Blacktown/ Mount Druitt Hospital (Western Sydney Local Health District).

Shalin commenced in her role on Monday 18 September 2017.

Fairfield Hospital would also like to take this opportunity to express its gratitude to Ms Claire McEntee for acting in the role of Whole of Hospital Coordinator during the recruitment process.

