# News from the Field



Volume 5, Issue 11- Nov 2016

## Fairfield Hospital

## Message From The GM



I would also like to thank all those sponsors (both previous and new) that support this wonderful event that recognises the terrific work our staff do day in and day out.

Mind you – the pizza's from Pizza Hut and mini tacos's

from Guzman's Gomez at Wetherill Park where really enjoyed by all staff and we went through far more than I had thought—great to see the enjoyment of staff in good food!!

Just below Robyn has already touched on the CE's visit and attendance at the staff forum—there was a variety of questions asked of the CE who replied in a very positive manner.

The CE and the LHD
Executive then meet with and received a presentation from the Fairfield Executive with much discussion taking

place—it is always good to have the opportunity to appraise the LHD Executive of the great things happening at Fairfield.

I would also like to take this opportunity to congratulate Dr Michael Tam from the GP Unit for his award in best service in teaching delivery—Dr Knight also won an award for best clinical tutor as voted for by his students—great work

With Christmas and new year fast approaching, I would like to wish all staff, patients, visitors and our community a happy a safe festive season.

#### Inside this issue:

2

Thank You 2 Morning Tea

Community
Participation &
Engagement

Love your Work
Awards

Teaching Prize for GP Clinic

Intl Stop Pressure Injury Day

## **Chief Executive Visits Fairfield**

All staff members were invited to attend a "Your Say Feedback" staff forum and the opportunity to have dialogue with Amanda Larkin, SWSLHD Chief Executive.

Ms Larkin spoke to staff about three important things, budget for 2017 with the Ministry, capital works and the challenges that the District has faced over the past 6 months.

She then went on to advise how important "The Transforming Your Experience" is which includes patient feedback, staff feedback and safety & quality.

The issue of refugees also came up in discussion, together with employment and purchasing of equipment.

Staff also had an opportunity to ask questions and raise concerns with the Chief Executive, the General Manager and the Executive team.

Staff appreciated the time and transparency of the CE visit.

More staff forums will be

scheduled in 2017 to keep the communication channels open.



## Thank you Morning Tea

Each year Fairfield Hospital takes pride in the opportunity to express our gratitude to the many generous volunteers, auxiliary and community representatives with a "Thank You" morning tea.

The ongoing contribution is varied and far reaching to our consumers, patients and the wider community.

The morning tea was hosted by the Hospital Executive staff and each guest was presented with a Fairfield Coaster as an appreciation gift for all their contribution and commitment.

The General Manager also gave an update on the Hospital and its direction for 2017 including the refurbishment to the Emergency Department and Cafeteria .

If you are interests in joining Fairfield Hospital in one of the many volunteer capacities, please call Joseph Pineda — Human Resource Manager on 9616 8120.



## **Community Participation & Engagement**

The Fairfield Consumer and Community Participation Network met for the last time in 2016 on Friday 25 November 2016. Dr Andrew Knight from the GP Clinic was guest speaker at the meeting and he discussed how to better engage and expand the services of the GP Clinic including going out to CALD groups and schools to present on certain health topics.

Congratulations to Carmen Lazar on her successful re-election as Chair of the Network and huge welcome to Sammi Sayid to the network. Sammi brings a wealth of community knowledge and commitment as she was also an employee at Fairfield Hospital for over 20 years.

For more information, on how to join the Fairfield Community and Consumer Participation Network , contact Robyn El-Khair — Community Participation Manager on 9616 8830.



November was a big month for Fairfield Hospital with their local school engagement.

Two school tours were held for Old Guildford Public School & Smithfield Public and another for Smithfield West Public School. The Hospital also participated in two Mini Seek a Skill stall onsite at Yennora Public School and Old Guildford Public School teaching students about health and the many different career opportunities available within health

Fairfield Hospital was presented with an appreciation certificate from South West Connect for the support and contribution the Hospital has made in creating a positive future for young people participating in the "Big Dream, Bigger Futures" program.

The school program continues to grow and is a proud achievement of Fairfield Hospital and its community engagement strategy.





News from the Field

Page 2

## "Love Your Work Awards"

Fairfield Hospital celebrated and presented the "Love your Work Awards" on Thursday 24 November 2016 over a pizza and burrito lunch. Many of our staff attended to celebrate the winners and enjoy a thank you lunch.

2016 was a challenging year for Fairfield Hospital, the awards showcased the excellence in delivery of patient care and excellence provided by employees.

Fairfield Hospital General Manager Arnold Tammekand said " I am proud to acknowledge that we improve on areas we believe there are opportunities and most of all, we get better in doing what we love best as we look after our patients and our community."

The winners of the categories were:

#### MOST OUTSTANDING TEAM OF THE YEAR AWARD –

Falls Intervention Team – Allied Health



MOST OUTSTANDING INDIVIDUAL OF THE YEAR AWARD — Vicki Beckwith (Maternity, CME)
MOST OUSTANDING CUSTOMER SERVICE OF THE YEAR AWARD — Edalina Hondros (Ward 1A, CSO)





#### MOST OUSTANDING MANAGER - Dr. Lucy Ban (ED)

Special mention to the sponsors of the event that provided us with food, iPads, gift packs and vouchers for the staff and winners.













#### **DIVISION AWARDS:**

ALLIED HELATH- Physiotherapy Department



CORPORATE SERVICES / FINANCE SERVICES – Marie Uy

(Private Patient Officer)



**GENERAL MANAGERS AWARD** – Winona Ranyard (NUM Ambulatory Care) **HELPING HAND AWARD** – Adam Crocker (Handyman, Engineering Services)





**HALL OF FAME FOR 2016** — Sandra Lombardini & Barbara Chapman











## Teaching Prize for GP Clinic

Our own Fairfield GP Clinic has recently been recognised as a centre of teaching excellence with staff specialists Dr Michael Tam and Dr Andrew Knight both receiving awards from the University of NSW for 2016. Dr Tam received very prestigious recognition as providing the best service in teaching delivery by a conjoint staff member in the whole medical faculty and Dr Knight was voted by the students to be the best clinical tutor at Fairfield Hospital. The GP Unit also teaches post-graduate students, GP registrars, medical students and even provides education to high school students in the Fairfield community. The GP Clinic is available for staff and the community for all general practice care at the Community Health Centre near the main entrance of the Hospital between 8.30 and 5pm. While it is best known on the hospital campus for providing GP care to the staff and community, The GP Clinic also carries out highly regarded research, provides service improvement advice to the

LHD and participates in a wide range of teaching services.







#### **International Stop Pressure Injury day**

International Hospital Pressure Injury day was held on Thursday 17 November 2016. Fairfield Hospital joined in the world-wide awareness campaign to stop pressure injuries with a Grand Rounds presentation on the Art & Science of Pressure Injury Prevention and Management.

We also ran a "Design a Door" competition and had a crossword puzzle to complete. Fairfield has some very creative minds with such a variety in door designs, from doors showing the diverse strategies required to prevent pressure injuries, to making reference to John Farnham's song, "Take the pressure down" to the use of clever slogans such as "react to red", "keep calm and stop the pressure", and the judges even found smiley face friction-reducing sacral dressings in the ED. Judging was conducted by Vicky Knol, our Patient Safety Manager and Linda Smith, one of our community Representatives. The winner of the Design a Door competition was Ward 1B for its very creative use of fruit to show layers of the skin and the classifications of pressure injury. The Ward received an afternoon tea gift basket. Congratulations! The prizes of double movie tickets for the crossword puzzle were drawn by Robyn El-Khair, our Community Participation Manager and were won by Lucy Her, CNE 1A, E. Carrasco, EN 1B and Hannah Leahy, our new Occupational Therapist.



