News from the Field



Volume 3, Issue 11- Nov 2014

Fairfield Hospital

Message From The GM

Congratulations to all the nominations and winners of our recent Staff Recognition Awards. It was very rewarding to see the large number of nominations in most categories (see winners page 2-3) and also the number of staff that received recognition for their years of faithful service to our Hospital. The Executive and I were just blown away by the number of staff that attended the award presentation to support their colleagues, but then again, given the beautiful multi-cultural food that was on offer - I'm not too or totally surprised that people stayed!! Whilst on food at the luncheon, my heart felt thanks to all staff that helped coordinate not only the serving of the lunch, but also to those very special staff that cooked or prepared

the various dishes that were provided – I won't mention names (in case I accidently miss someone) but you know who you are and my heart felt thanks for your undying support of this very special day for our staff.

We also held our Hospital Auxiliary, Volunteers and Community Participation Network Christmas Lunch last Friday which was a huge success with many members coming along and having a great time, enjoying each others company and indeed receiving a beautiful pot plant compliments of our wonderful friends at Bunning's

I would like to take this opportunity to personally thank each and every staff member at Fairfield Hospital not only for your dedicated and passionate hard work for our patients, but your ongoing support, encouragement and help to me in my role as your General Manager. I love coming to work (driving 127 k's each way daily) every day (well lets say most!!) and just being part of this great facility, work family and the incredible work atmosphere (again – most days) as we strive to be and are—the 'Best in the West"!!

Merry Christmas and have a safe and wonderful New Year

Inside this issue:

Staff Recognition Awards	2
Staff Recognition Awards continued	3
Public Annual Meeting	4
Grand Rounds	4
Community Participation	4

Community Partnerships

Dr Harry Doan - Director or Emergency Fairfield Hospital was invited by Hien Lee from Fairfield Multicultural Health Services to speak to a group of Vietnamese elders within our Community. The invite came about after a tour of the Hospital and a walk through the Emergency Department that impressed the Vietnamese group at the time. There were over 100 people

who attended to the presentation. Dr Doan spoke about Fairfield Hospital and the Emergency Department; how the triage system works and what happens after triage; a patient journey to discharge or admission; the various services available at Fairfield Hospital and what is required to transfer out patients.

"I spoke in broken Vietnamese to the group which made it more enjoyable for them", Dr Doan said. In all, the presentation was

very well received and the group was very appreciative of Dr Doan's time. Fairfield Hospital is more than happy to come out to any community group to

talk about the hospital and

its services. Our philosophy is to work together with the community to achieve better health care. For more information, please contact the Community Participation Manager on 9616 8830 or email: robyn.el-khair@sswahs.nsw.gov.au



2014 Fairfield Hospital Staff Recognition Awards

Fairfield Hospital held its staff recognition day on Wednesday 12 November complete with a full international lunch organised by the event committee. The cafeteria was turned into a international buffet with Italian, Vietnamese, Assyrian, Indian, Australian and Greek food. A special thank you to our sponsors: State Super Financial Services, First State Super, SGE Credit Union, BUPA and Priceline who kindly donated the prizes for our award winners. The day was a great opportunity to showcase the good work the Hospital staff do, build partnerships and celebrate a busy but hard working 2014 at Fairfield Hospital.

Service Award:

The service award went to Christine Williams for one of the longest serving employees (Nurse Unit Manager — Ward 1B) 40 years of service.



Divisional Awards: (Sponsored by First State Super)

Allied Health – Rachael Wright Occupational Therapist (Occupational Therapy Department)

Department
Manager
Frances Hyde
received the
award on
behalf of
Rachael
Wright.



<u>Divisional Awards</u>: (Sponsored by First State Super)

Corporate Services and Finance – Sally Kumar, Administrative Officer (Ambulatory Care – Ward 2C)



Divisional Awards: (Sponsored by First State Super)

Medical – Albert Shafransky, Head of Cardiology Department

Nursing and Midwifery – Myra Drummond, Nurse Unit Manager Ward 1A)

Major Awards:

Most outstanding Manager (Sponsored by State Super Financial Services) - Liliana Larkin, Nurse Unit Manager —

Medical Assessment Unit—MAU











2014 Fairfield Hospital Staff Recognition Awards

Major Awards:

Most Outstanding Customer Service (Sponsored by SGE Credit Union) - Dr. Harry Doan, Director Emergency Department.



Major Awards:

Most Outstanding Team Award (Sponsored by SGE Credit Union.) IT Services - Corporate Services Team



Phong Pham (IT Department) with the SGE representative and the General Manager Arnold Tammekand.

Major Awards:

Most Outstanding Individual Award (Sponsored by SGE

Credit Union) Sandra Lombardini, Executive Assistant to the General Manager (General Managers Unit)



Special Awards:

Certificate of Appreciation awarded to Food Services.



Special Awards:

Helping Hand Award (Sponsored by Priceline) Lyn Cohen-Muras – Nurse Unit Manager Ambulatory Care Unit & Hand Service.



Special Awards:

General Manager's Award (Sponsored by BUPA) - Wayne Spinks, Wards Orderly, General Services.













Annual meeting



Fairfield Hospital

Executive would like to invite all staff to a

Christmas Lunch

to be held on

Thursday

18 December 2014

12.00pm — 1.30pm

in the Hospital

Cafeteria

The Executive would like to take this

opportunity to wish staff and their families a very Merry Christmas and a Safe and Happy New Year

Grand Rounds

Grand Rounds on Wednesday 26 November 2014 was presented by: Dr Zeina Mehri, Dr Brindaa Tharmarajah and Dr Bhavna Maindiratta on the topic "Case Presentations.

Grand Rounds on Wednesday 05 December 2014 was presented by Dr Thang Huynh, Palliative Care Staff Specialist on the topic "Palliative Care in Renal Failure".

Community Participation

The Fairfield Consumer and Community Participation Network had their last meeting for 2014 on Friday 28 November 2014. It was a great meeting to end the year with. Barbara Chapman Director of Nursing and Midwifery services represented the General Manager Arnold Tammekand, who was on leave that day.

The Network also had a Palliative Care Strategic Plan consultation session with Gay Horsburgh — Senior Planner and Nicole Girotto — Aged Palliative Care Nurse . The feedback received was that the Network provided some very useful ideas and also a better understanding of the gaps in knowledge.

The Network on the day also had a tour of the Hand Centre which provided the network with knowledge of its history, its move and now its services to the District.

On Friday 5 December the Network is invited to a Christmas lunch with the Executive team as well as other Volunteers and Auxiliary members.

Then on Thursday 11 December, the network is invited to attend a District Consumer and Community Participation lunch at the Campbelltown Catholic Club followed by the opportunity to attend he Annual Public Meeting which will be held after lunch at the CT Arts Centre

Robyn El-Khair - Community Participation Manager also attended Prairiewood High School and Fairvale Public School to present to Vietnamese and Assyrian parent groups at these schools. The presentations were well received and interest to join the Fairfield Network was also considered. The Schools visit initiative will continue in 2015 and will be expanded to language schools as well as Indigenous cluster community groups.

These visits and presentations are aimed to break down barriers that will build partnership and trust between the local community and the Hospital which in turn will provide a better health service to the Community of Fairfield.

It is also an opportunity to discuss the importance of the Community Participation Network at Fairfield, and invite local community individuals to join our dynamic, committed culturally diverse group.





