

# News from the Field



Volume 6, Issue 5– May 2017

## Fairfield Hospital



## Message From The GM

The LHD launch of the Transforming Your Experience (TYE) Program was held last week following workshops for LHD Executive leaders and Directors. All areas within the LHD are in the process of rolling out the TYE Program . There will be a presentation from the Project Manager on 22 June 2017, at Fairfield as part of our next Staff Forum.

The 4 main themes within TYE are:

- \* Consistent delivery, quality and safe care
- \* Personalised individual care
- \* Respectful communication and genuine engagement

\* Effective leadership and staff empowerment

The CEO attended our staff Town Hall talks and spoke about the TYE Program and what it means to each of us and our patients.

The LHD Executive also attended our Executive meeting, but took the opportunity to wander around the hospital and speak with staff—very good feedback from staff.

I would also congratulate the Nursing Staff & Nursing Management for the incredible celebrations held recently for International Midwives Day and International Nurses Day—it truly celebrated the wonderful work done daily by our staff

The People Matter Survey currently underway is a very important opportunity for staff to give feedback of issues they face, but also of improvements that have been made since the last survey — don't miss this opportunity to have your say and also possibly win a weekly prize.

I would like to take this opportunity in welcoming our new ED Director James Parks who has settled in very quickly to the challenges we face here.

Thanks to all that participated in the recently held Balmoral Run—well organised by Dr Laurence McCleary and his Team—great Team work.

### Inside this issue:

Community Engagement & Participation	2
International Nurses Day	3
International Midwives Day	3
Library Relocation	3
People Matters 2017	4
Staff Notices	4

## Balmoral Run

For the 3rd year running, Fairfield Hospital participated in the Balmoral Burn run on 28 May 2017 lead by our Neonatal & Paediatric Specialist Dr Laurence McCleary and staff. This year funds raised will go towards purchasing a Paediatric Emergency trolley valued at \$2700 and a Cosytherm infant warming system for Special Care Nursery valued at \$6500. "The availability of the right equipment at the right time which has made a difference to the outcome of critically

sick children and newborns at this facility." Dr Laurence McCleary.



# Pharmalink

Pharmalink is an exciting initiative commenced February 2107 in the Medical Ward's in collaboration with ChemistWorks pharmacy at Stokland Mall, Wetherill Park. Patients who fit the discharge criteria are referred to this programme and once they attend the pharmacy they are able to access other services which are available for health monitoring and promotion.

The aim of Pharmlink is to establish a link between Fairfield Hospital and a local pharmacy which is central within the community, close to Fairfield Hospital and able to offer a range of services, not only prescriptions and other medication advice.

Benefits for Fairfield Hospital include improved patient flow within the wards as patients are not waiting for medication to be delivered from pharmacy and patients are referred onto a service which can help them monitor their health and potentially prevent readmission.

Patients who qualify: Those who take medication for chronic conditions, live locally at ChemistWorks, speak and understand English well (unfortunately there are no interpreter services at ChemistWorks at this stage) and the patient must be able to mobilise independently or have modified independence such as the use of a walking aid or wheelchairs.

If you have any questions, please contact Clair McEntee the A/ Whole of Health Project Leader : [clair.mcintee@sswahs.nsw.gov.au](mailto:clair.mcintee@sswahs.nsw.gov.au)

# CHEMISTWORKS

Chương trình Dạ Vũ gây quỹ

## BỆNH VIỆN FAIRFIELD

Fundraising Project supporting

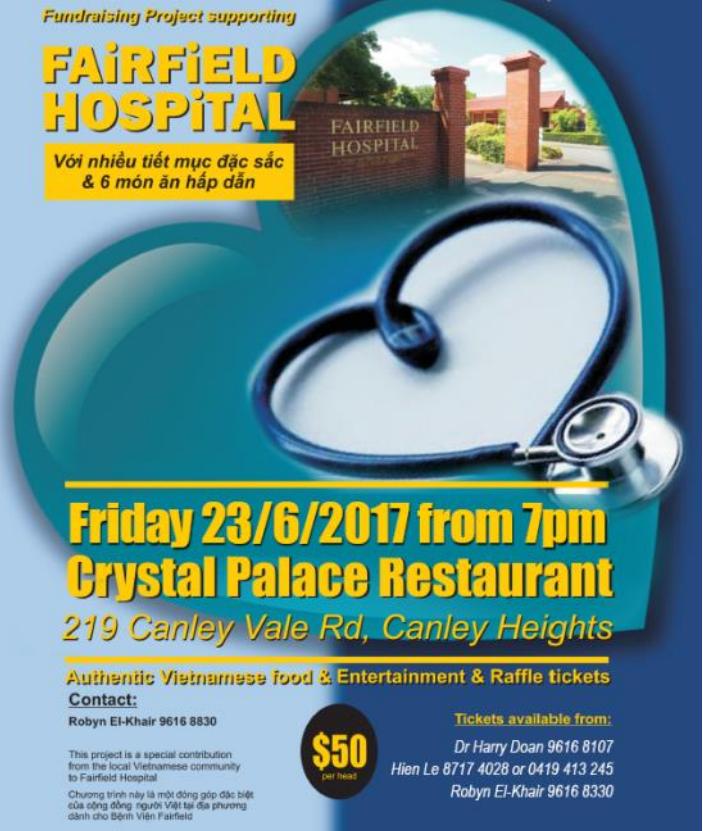
## FAIRFIELD HOSPITAL

Với nhiều tiết mục đặc sắc & 6 món ăn hấp dẫn

NSW Health  
South Western Sydney  
Local Health District

Mua thêm dụng cụ y khoa để phục vụ cộng đồng

To purchase medical equipment to serve the community



**Friday 23/6/2017 from 7pm**  
**Crystal Palace Restaurant**  
219 Canley Vale Rd, Canley Heights

Authentic Vietnamese food & Entertainment & Raffle tickets

Contact:  
Robyn El-Khair 9616 8830

Tickets available from:  
Dr Harry Doan 9616 8107  
Hien Le 8717 4028 or 0419 413 245  
Robyn El-Khair 9616 8330

**\$50** per head

This project is a special contribution from the local Vietnamese community to Fairfield Hospital

Chương trình này là một đóng góp đặc biệt của cộng đồng người Việt tại địa phương dành cho Bệnh Viện Fairfield

## Community Participation & Engagement

What a Massive May Month with our community and network!

\* Hospital participated in the Mini Seek & Skill Expo at Prairiewood High School where students had an opportunity to learn about careers in health and got to watch our Director of Medical Services Dr Harry Doan Demonstrate an interactive basic CPR training.

\* Hospital presentation to Arabic and Vietnamese parents at Fairfield West Public School and Smithfield Public School.

\* The Executive Team together with the Community Participation Manager attended the "Transforming your Experience Work Shop" in preparation for its launch.

\* Participated via holding a stall in the Fairfield High School refugee expo together with the NSW Ambulance. Fairfield Consumer & Community Network Chair Carmen Lazar was a guest speaker on the day.

\* Mercy Omega, our Chronic Respiratory Case Manager & Tobacco Treatment Professional attended the PCYC at Booyah and talked to a group of young men in regards to health and smoking.

\* A hospital tour which included a light lunch with the GM was conducted for a newly arrived men's group from Core Community Service.

\* The Consumer & Community Network had its May meeting with a observer who is interested in joining our diverse and valued network. The meeting included an update

about the upcoming refurbishment and a consultation was held about the PharmaLink project mentioned above.

\* Grill'd Burgers Manager Shavar Kanniappen, Wetherill Park met with the GM and the Community Participation Manager wanting to grow the partnership by raising funds for the hospital and sponsoring health and staff events.



# International Nurses Day

International Nurses Day is celebrated each year on Florence Nightingale's birthday. The theme for 2017 was "A voice to lead—Achieving the Sustainable Development Goals".

This year at Fairfield the theme was very much about leadership and recognition of people who go to the extra mile outside of their job description to help others and achieve good patient outcomes.

Individual leadership awards were given to Kathy McGuire, Ward 1A and Gail Viermo, Ward 1B.

As part of the celebration, nine registered nurses were recognised for achieving their Clinical Nurse Specialist status.

Names of successful CNS applicants are:

1. Caroline Youkhana — Theatres
2. Amanda Leggatt — Ward 1B
3. Berta Borges — Ward 2A
4. Poumansing (Raj) Gujraz — Ward 1B
5. Nora De Leon — Ward 2A
6. Warren Monteclaro — Dialysis Unit
7. Danielle Hemingway—POS/Ambulatory Care
8. Tristan Pasion — Dialysis Unit
9. Miguel Ocana — Emergency Department

There was a "positive dob" award where colleagues from across the multidisciplinary team got to "dob" in a nurse. The winner with the most dobs was Kathy McGuire, Ward 2A.

A team award for leadership was given to the Emergency Department (ED) and their prize was a Bowling packages for 20 people (from Bowlarama—valued at \$500).

Lunch was provided from 12:00PM-2:00PM. This comprised of gozleme, various salads, churros and drinks. Pizza was provided for the evening shift staff across the hospital.

The event was supported by generous donations from:

- Zouki (donation of 300 muffins)
- Baker's Delight (donated bread loaves)
- Hoyts (donation of 2 Hoyts Lux Movie Tickets)
- Bankstown Credit Union (family movie pass)
- Fernwood Gym (donation of 3 month gym pass)
- Welch & Allyn (\$100 food voucher and \$100 Endota voucher)

- Fairfield RSL—(donated a \$200 dinner voucher)
- Bayer (donated pens & USB sticks)
- Nurses & Midwives Health (donated a lucky door prize)
- Western Sydney University.



As part of International Nurses Day, Yi Pan—Hand Hygiene CNC was featured in the local Fairfield City Champion on 1 June 2017 as one of the nurses

recognised on the day for their contribution to better patient care.



# International Midwives Day

International Midwives day was celebrated with an afternoon tea highlighting the accumulative number of service years the staff made up — this was a total of 1049 years of experience amongst us all!

There was also a positive dob initiative, which was won by 2 midwives who were dobbed in most—Laura Luc and Vicki Beckwith.

The Fairfield Executive donated the most amazing cake which was described by staff as a piece of art.

Special celebratory mother packs to all our patients and the first born of the day received a beautiful hamper.

Currently we are refurbishing all areas of maternity services with patch work and paint. The Future is bright with highly anticipated bath installation for our birthing suite as well. The new Cosmetic work will enhance the experience for the 1800 families that birth here at Fairfield Hospital each year.



The Library was completed and officially opened by the CE—Amanda Larkin and the GM—Arnold Tammekand on Monday 5 June 2017.

The new library premises are on level 1 in the corridor before Paediatrics Ward, the old Community Paeds Space.

Staff are encouraged to complete the "Library Satisfaction Survey" form to help improve the library service.

[http://www.surveymonkey.com/r/SWSLHD/Libraries\\_email](http://www.surveymonkey.com/r/SWSLHD/Libraries_email)





ICU at Fairfield has a new director— Dr Ramanathan (Ram) Lakshmanan M.B;B.S; M.D(Anesthesia); DNB; PGDHM; FCICM; CCPU

In addition to his role at Fairfield Hospital, Dr Ram is also a staff specialist Intensive care Unit Liverpool Hospital, VMO Campbell town Hospital and Snr Conjoint Clinical Lecturer UNSW. His background is as an Anesthetics & Intensive Care Medicine Specialist from India from India.

He completed his training at Liverpool & RPA hospitals until he became a fellow of the College of Intensive care Medicine. Dr Ram then worked at John Hunter Hospital in Newcastle and Blacktown Hospital before moving back to Liverpool Hospital as an intensive care Specialist in August 2015.

His passion towards teaching started at Blacktown Hospital within the Simulation Centre at Blacktown and then later on involved in the INGHAM simulation centre at Liverpool Hospital.

Currently Dr Ram is an instructor for :

- \*DETECT NSW
- \*Level A simulation Instructor course—Blacktown Hospital
- \*BASIC (Basic Assessment & Support in Intensive Care)
- \* NHETSIM
- \* Conversations in Clinical Supervision (HETI supported)
- \*ARC ALS 2 Instructor & course Director for ARC ALS1

He is now taking the opportunity to grow at Fairfield Hospital as part of the excited team to transition to level 4 ICU along with the redevelopment of the Emergency Department. He also sits on various committees associated with improving patient safety and standardisation of care across Fairfield Hospital.

**PEOPLE MATTER 2017**  
NSW Public Sector Employer Survey

**Have your say by participating in the People Matter Employee Survey. The survey runs from 1 – 30 June.**

The People Matters Survey (PMES) is an opportunity for all NSW Health staff to voice their opinions and contribute to making a real difference to workplace culture. The Survey period is from 1 to 30 June 2017 and will be available online and as paper surveys. In 2016, Fairfield Hospital completed 27 percent of the surveys, identifying areas for celebration and improvement.



Fairfield Hospital scored an Engagement index of 64% (staff commitment to the workplace) and a Workplace Culture Index of 58%. The official launch took place at Fairfield on Thursday 1 June with prizes, coffee and muffins made available for all participants that completed the survey..

A special thank you to Bunnings at Bonnyrigg for donating a BBQ to the hospital which will be lit up on 14 June for staff with food donated by the Union. Also working together with Grill'd Burgers Wetherill Park who want to sponsor a weekly staff award/prize. Stay tuned for more details.



## Staff Notices



The new Emergency Department Director has commenced work at Fairfield Hospital. Dr James Parks comes highly regarded and is a very experienced Emergency Department Clinician. His bio and career history will be

featured in the next edition of our newsletter. Dr Harry Doan—Director of Medical Services would also like to take this opportunity to thank Dr Lucy Ban for acting in the role over the past 18 months. Her work and commitment have been exemplary. It is very much appreciated and we privileged to have Dr Ban at Fairfield Hospital.



Myra Drummond has successfully completed her two year Leadership course “Take The Lead Two “ and attended her awards ceremony at the Nursing & Midwifery office in Sydney.

“Take The lead Two” is a customised program designed specifically for nursing and midwifery unit managers and nursing and midwifery managers who manage clinical unit/s or ward/s. The program aims to increase the manager’s knowledge of managing for performance and will assist in transforming themselves and their units into high performance teams. The program is designed so that participants can practice the skills they have learned when they return to their ward/unit.

Myra said although it was a hard juggling the course with fulltime work, she thoroughly recommends it and encourages others to apply as it is a great opportunity to practice lean thinking and engage in networking with other NSW clinicians.

World Hand Hygiene Day department prize went to Ward 1D– Renal Dialysis for having the best Hand Hygiene compliance.