

News from the Field



Volume 6, Issue 1– Jan 2017

Fairfield Hospital



Message From The GM

Can you believe we are already into week 2 of February 2017!!!

First and foremost I would like to give a HUGE thank you to all the staff that worked through the festive session – one that saw record numbers of presentations and of course least amount of resources – what an incredible effort

I must say that looking ahead to 2017 I am both a bit stunned with what is to come, however I am (as is the rest of our Executive) absolutely excited about the direction Fairfield Hospital will be going in. I don't only mean the ED/MAU

/ESSU refurbishment - what I am referring to is even more exciting – that is the new enthusiasm, drive for cultural change, focus on models of care that clearly demonstrate our passion and commitment to provide the absolute best, safest quality care anywhere in Australia.

I have spoken to many staff already however this is a good opportunity to remind everyone of the importance to escalate to your line manager any things you see broken, dangerous or unsafe – we will action as you will also have notices a far greater

visibility around the Hospital of myself and our Executive. Indeed you will have noticed I now get around with my sleeves rolled up – this is not just for the heat wave, but to symbolically indicate I am ready for the hard work ahead

I am that confident that the best staff anywhere – YOU will respond and create this vision for us, so I have organised an end of year formal (well informal party really) on 2 Dec – more information to follow

Finally I'd like to quote Napoleon - "a leader is a dealer in hope"



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Teaching Awards for Our Doctors

Congratulations to Dr Laurence McCleary – Head of Paediatrics for receiving a "Highly Commended for Senior Staff Teaching Award" from Disciplines of Paediatrics School of Women's and Children's Health UNSW Medicine.

Dr McCleary will need a trophy/frame cabinet for all his professional trophies and awards!

Dr Harry Ng – Fairfield Hospital Obstetrician also received a "Highly Commended Senior Teaching Staff Award"

in the Discipline of Obstetrics & Gynaecology School of Women's & Children's Health UNSW.

Both doctors received their awards at an Annual Dinner in December 2016.

Congratulations again, and thank you for your continued contribution to the Discipline and Treatment of Paediatrics.





Hospital Intensive Care Service Model

January – February 2017 Update



We are partnering with the Agency for Clinical Innovation to undertake this project. Our project lead is organising people and teams to work together in January and February to design and test individual action plans based on 4 prioritised improvement opportunities that were identified when we compared our baseline diagnostic outcomes in relation to the NSW The Intensive Care Service Model.

Background: The NSW Intensive Care Service Model Project
The Intensive Care Service Model Project aims to standardise the way Level 4 Intensive Care Services are delivered, utilised and networked within Local Health Districts (LHD) improving the access and delivery of care to critically ill patients in rural, regional and smaller metropolitan hospitals across NSW.

Our Project Aim is
To support a safe and efficient transition of the Fairfield Hospital High Dependency Unit into a level 4 Intensive Care Unit by implementing the various national quality and professional standards of the NSW Intensive Care Service Model.

How are we doing this ?
Implementation of the NSW The Intensive Care Service Model is being tailored to meet the needs of our service and our patients, carers, families and staff. Completion of our diagnostic phase now means we have a clearer understanding our current practice in relation to the recommended standards from the model which we will work to design solutions based on this information.

The recommended standards are underlined in seven service functions:

- Leadership and governance
- Care planning, coordination & delivery
- Standard protocol and procedures
- Patient safety & experience, quality outcomes & data
- Education, training & supervision
- Workforce management & support services
- Equipment

Activities completed and or underway:
In November & December we analysed our service in relation to the NSW Intensive Care Service Model. We did this by

- Gathering and analysing clinical data
- Interviewing, conducting focus groups, surveying & listening to patients families & staff
- Policy review

From this work we have prioritised 4 improvement opportunities to design, test and implement solutions for the next six months of the project:
Opportunities in no particular order are:

- Variability in unit governance
- Variability in nursing skill set
- Reduced access to nursing education
- Limited medical governance

Who is on the project team:

Who is on the project working team:

- Myra Drummond, Project Manager
- Linda Byrnes, Executive Sponsor
- Dr Harry Doan, Clinical Lead
- Dr Ram Lakshmanan, ICU Head of Department
- Jayne Stevenson, HDU/CCU NUM
- Joanne McGowan, Director Finance & Revenue
- Melissa Farrugia, Physiotherapy HOD

Other key stakeholders will be invited onto the working party at various stages for their valuable input and expertise as we design and work through the solutions

What will happen next:
In January & February we will be identifying and working with key people and teams to design and test our action plans based on the above 4 improvement opportunities.

What do you think ?
If you have any questions, need any more information, want to talk about the project or share your ideas please don't hesitate to contact:
Myra Drummond : [myra.drummond@nsw.gov.au](mailto:myra.drummond@nswhealth.nsw.gov.au)

Project Time line: Intensive Care Service Model Phase 2 (2016-2018)

Project phases & Activities	Plan		Assess		Operationalise															
	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	
Plan																				
Assess																				
Operationalise																				

Community Support & Donations

A special thank you Ms Jenny Tew together with members from Lions Club Cabramatta & Cabra-Vale who came on site on Wednesday 21 December 2016 and took the opportunity to support us in expressing gratitude to all our hard working staff, through an end of year morning tea and distributing donated gifts to the children at the Hospital.

Fairfield Mayor, Frank Carbone also attended the event and participated in the morning tea and gift giving.



Christmas came early to the sick children in our Paediatric, Maternity Ward & Special Care Nursery thanks to Cherry Bridge Station, an Early Learning and Childcare Centre.

Families at Cherry Bridge Station generously donated new toys which were delivered to the Hospital and handed to patients over a few weeks.



International Day of Disability



Thank you to everyone who participated in our International Day of People with a Disability Morning Tea and Competition on December 5, 2016. It was a great success.

Winners drawn for the crossword puzzles entry went to the Melissa Stanley and Liz Mafoe who each won a dinner. The prizes were kindly donated by the good people at **Crust Gourmet Pizza bar at Bonnyrigg.**

Winner of the Jellybean guessing competition was Marie Brown.

The theme for 2016 was achieving 17 goals for the future we want, which draws attention to the 17 sustainable development goals and how these goals create a more inclusive and equitable world for persons with disabilities. The Annual theme provides for considering how people with disability are excluded from society by promoting the removal of all types of barriers including those relating to physical environment, information & communication.

<http://www.idpwd.com.au/about/theme/>



Dietetics Win SWS Allied Health Assistant Award

Congratulations to the Nutrition & Dietetics Department particularly the technical staff for winning the South Western Sydney Allied Health Assistant Team of the Year Award. The team made a significant contribution of the implementation of a number of QI projects within the Department. They have also assisted with the data collection of two research projects. Additionally, every member of the AHA team contributed to improvements in the management of malnourished clients by conducting malnutrition screenings, monitoring oral intake, assisting in menu selection and liaising with family members to improve patients' menu selection. They also participated in promoting good nutrition among patients and staff, assisted in reducing wastage of special feeds and they also assisted in reducing waiting time

in the outpatients clinics by contributing to improvements in the booking / reminding system. They also embraced work changes, faced new challenges with great disposition and are always willing to help each other.





Staff are invited to participate in Fairfield Hospital's

Community of Practice



- Network of enthusiasts
- Share and create knowledge
- Shared interest
- Diversity
- They care!

Communities are available in

Falls Prevention	Infection Prevention	Wound Prevention & Management
		
<ul style="list-style-type: none"> • Promotion and awareness of falls prevention and management initiatives • CoP as a resource and supportive environment for all falls champions • Develop a falls resource folder • Access to new updates and initiatives e.g. CEC, LHD, successful quality projects • April Falls month opportunity to promote and increase awareness—planning to start in Feb. 	<p>Key themes:</p> <ul style="list-style-type: none"> • Hand hygiene • Standard and additional precautions • Environmental cleaning • Quality improvement projects • Research opportunities in infection prevention <p>Key benefits:</p> <ul style="list-style-type: none"> • Improve patient safety and quality of care • Support from peers with the same interest in infection prevention • Job satisfaction • Professional development 	<ul style="list-style-type: none"> • 10 minute wound-related case studies presented by participants with group discussion • Develop intranet & internet wound page • Develop staff resources that YOU want! • Design activities for Wound Awareness Week and International Stop Pressure Injury Day

Monthly meetings commencing February 2017

For further information contact the community leads

- ❖ Falls - Pauline Vueti page
- ❖ Infection - Yi Pan page
- ❖ Wounds - Bernadette McNally page 47958



Ward Work Area Christmas Decoration Results



The General Manager found it to be a very rewarding experience to be part of the judging panel for 2016—the work that everyone has put into decorating their work area was incredible—thank you on behalf of our patients.

The creativity was unbelievable: The area judged best: HDU/CCU—this result was not only for wonderful Christmas display and creative notations within them, but also for the video presentation and staff singing Christmas Carols to the judging panel.

Next year should be even more competitive and the General Manager gives assurance that the entry to the Hospital will be fully Christmas decorated given a number of reasons that we could achieve that end this year.



It is with great pleasure I announce the appointment of Ms Teresa Benetos as Fairfield Director of Nursing & Midwifery. Teresa has acted in the position since Barbara Chapman's retirement, has already initiated a number of new directions for Fairfield Nursing and indeed has a good understanding of Fairfield from her previous role as the

Clinical Manager for the SWSLHD Critical Care and Surgical Services Stream.

Our sincere condolences go out to the families of Julio Zandarin—Fairfield Community Nurse who passed away in December 2016. Julio worked for the past 15 years at Fairfield Community Health and prior to that he was a registered nurse working mainly in Ward 1A.

Dr John Moutzouris, passed away this week. He was an important and valued member of the Fairfield Hospital fraternity and will be sadly missed by all.



FAIRFIELD HOSPITAL

JERSEY / MUFTI FRIDAY'S

Jersey / Mufti Friday's will continue every Friday throughout 2017

Staff have the choice to wear their favourite team jersey's or casual wear

Gold coin donation will continue, with the proceeds raised to go towards the funding of future Fairfield Hospital events