

# News from the Field



Volume 7, Issue 2– Feb 2018

## Fairfield Hospital



### Message From The GM

Wow –a month holiday came and went!!! I must say I'm full of beans since returning and what an exciting return present I got when the ACHS AC90 Surveyors returned. I was always very confident to have the month before their return off as I had witnessed the incredible amount of work everyone did –and was that confidence rewarded. The Surveyors not only found that we had addressed all of their recommendations, but indeed had "EXCEEDED" them. Once again it makes me so very proud and lucky to be the GM of such an incredible Team of staff – on behalf of our patients –thank you The ED refurbishment continues and we should have the next stage (new ESSU/MAU) handed over in late April –it won't be used as that Unit until all the work is completed, but it will

allow us to decant whilst the next stages within the ED area are started on. This time next year with everything going well we will have a contemporary, more spacious ED to serve our community

A big thank you Dr Harry for acting so very capably in the GM role –he really does an incredible job and it is very much appreciated –a natural really!!

Congratulations to all women on our staff on your very special International Women's Day –I actually believe it should be celebrated much more often.



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### Emergency Department Redevelopment Update

The ED Refurbishment is going well, we are anxiously anticipating a handover date of our new Waiting Room, Fast Track and ESSU (pictures to follow) by the beginning of May. The new ED offices, tutorial room and staff tea room have been handed over and they are looking fantastic, really bringing Fairfield into the 21<sup>st</sup> century! Thank you all for your patience regarding all the disruptions (that will continue!), upgrading a department is noisy and dusty work!



# What You Told Us Fairfield Hospital - Safety Culture Survey

transforming your  
experience

## Highlights

Team Satisfaction

**72%**

Are feeling satisfied working in their team

Safety Climate

**68%**

Agree that there is a strong organisational commitment to safety

Stress Recognition

**71%**

Can recognise when they are under stress and how it impacts on work performance

## Areas for Improvement

Perceptions of Hospital Management

**48%**

Are satisfied with managerial action

Working Conditions

**44%**

Are satisfied with training availability, staffing, resource availability and supervision

## Next Steps

There were significant differences in responses received between some professional groups and between shift and non-shift workers. There were also differences according to the length of employee tenure.

To address this, multidisciplinary staff focus groups will be established to further investigate these differences and the areas for improvement.

For more information contact the General Managers Unit on (02) 9616 8102 or via email [SWSLHD-FairfieldGeneralManagersUnit@health.nsw.gov.au](mailto:SWSLHD-FairfieldGeneralManagersUnit@health.nsw.gov.au)



Thank you to all staff for participating in the Safety Culture Survey Fairfield Hospital in late 2017.

Overall the results are very pleasing with some encouraging feedback.

There are certain areas that will require some work.

Above is a summary of the results.

Over the next couple of months, the CEC, SWSLHD and Fairfield Hospital will work together with staff and focus groups to investigate and explore opportunities for improvements.

Thank you again for wanting to make Fairfield Hospital a safer and supportive place to work.

FREE WORKSHOP FOR CARERS



# CARERS AND THE NDIS WORKSHOP



Do you care for someone who is eligible for the NDIS?

WHEN:  
Thursday 19 April 2018  
TIME: 10:00am - 2:00pm

LOCATION:  
Seminar Room 1  
Thomas and Rachel Moore  
Education Centre  
Liverpool Hospital  
(Cnr of Elizabeth and Goulburn St)

MORE INFORMATION  
e: [education@carersnsw.org.au](mailto:education@carersnsw.org.au)  
p: 02 9280 4744

Please register:  
[www.surveymonkey.net/r/ndissdm](http://www.surveymonkey.net/r/ndissdm)  
or call Katrina on 0477 384 643

Light lunch will be provided

Carers and the NDIS is a free workshop designed to help carers get the best outcome from the NDIS for the person they care for and for themselves.

This workshop focuses on building knowledge and skills to help carers to make informed choices when accessing the NDIS.

- Part 1: An introduction for carers to the NDIS

- Part 2: Your role as a carer in the NDIS

"Enjoyed the workshop...My awareness of NDIS and my function as a carer has increased in regard to accessing the NDIS"  
Carer, Blue Mountains

SUPPORTS ALL CARERS - AN AUSTRALIA THAT VALUES AND SUPPORTS ALL CARERS - AN AUSTRALIA THAT

[www.carersnsw.org.au](http://www.carersnsw.org.au) contact@carersnsw.org.au CARER LINE 1800 242 636 PO Box 785 North Sydney NSW 2059

## Infection Prevention & Control CoP Committee

The first meeting of the Infection Prevention & Control CoP meeting took place on Thursday 22 February 2018. The meeting highlighted the amazing work in getting Hand Hygiene compliance at Fairfield where it is today. This is a great achievement and something to be very proud of. Dr Harry Doan said "Your commitment is very much appreciated."

RESULTS:

Overall Fairfield 94%

Medical 85%

Nursing 94%

The best in the SWSLHD and if not one of the best in NSW/Australia. The results were celebrated with a cake and SELFIE! Well Done Fairfield!





## Fairfield — International Women's Day

To celebrate International Women's Day ... Thank you to these inspirational women of Fairfield Hospital for caring for our community. #PressforProgress



Yi Wen Pan—  
Infection  
Prevention &  
Control  
Clinical Nurse  
Consultant .  
“Infection  
Control is my

passion and to know that I have made a difference is the most rewarding part of my job.” The role of the Infection Prevention & Control CNC is to protect patients, visitors and staff from acquiring health care associated infection.



Megan  
Hangan—After  
Hours Clinical  
Midwifery  
Specialist.  
“I have always  
loved the magic  
of birth &  
babies, so  
midwifery was a  
natural field for  
me to go into.

In my current role, I use my experience and skills to support my midwifery colleagues afterhours, in providing expert clinical care to women and their babies during and soon after birth. I have also had the privilege of supporting our student midwives during their training, and watching them grow and flourish into Registered Midwives—which is almost as rewarding as seeing a new little baby take its first breath, or stare lovingly into its mothers

eyes for the first time. It really is an honour.”



Minh Pham— Senior Physiotherapist,  
Ambulatory Care Department for more than  
10 years.

“ I love my job as a physiotherapist because I am able to make invaluable changes to my patients lives and also their carers. I feel that I can inspire the people (patient, carers & colleagues) that I come in contact with to lead a healthier life and to persevere”.



**Welcome  
to Kidney  
Health  
Week  
5-11  
March  
2018**

Every day, 53 people in Australia die with chronic kidney disease. It is a highly undiagnosed condition; most are tragically unaware they are affected until it's too late. In fact 90% of kidney function can be lost without experiencing any symptoms.

That's why, this [Kidney Health Week](#), Fairfield wanted to open everyone's eyes to kidney disease and raising awareness of the alarming fact that one in three people living in Australia is at increased risk, with a Kidney Health Awareness Week Afternoon Tea in the Dialysis Unit on Wednesday 7/3/2018 organised by Social Work & Renal Dialysis.



# World CSSD Open Day

**Tuesday 10 April 2018**  
**Showcasing Sterilising Services**



*"The Heart of the Hospital"*

**Come along and visit our exhibition and help us celebrate World CSSD Day**

**The Field Café Level 1  
Fairfield Hospital  
from 12.30pm**

**JELLY BEAN GUESSING COMPETITION**

**WHATS IN THE WRAP GUESSING COMPETITION**

**TAKE THE QUIZ - ANSWERS CAN BE FOUND AT OUR DISPLAY**

**WATCH A VIDEO SEE WHAT WE DO**



## Staff Notice

In July 2017 a new Aboriginal Liaison Officer (ALO) Katrina Sing commenced at Fairfield Hospital. The position had been vacant for approximately 10 months. Upon commencing in this role, the new ALO was responsible for re-establishing the Aboriginal Liaison Officer position and raising awareness about the role amongst staff, patients and the wider community of Fairfield Hospital.

Katrina as the ALO assists Aboriginal and Torres Strait Islander People and their families while they are in Fairfield Hospital.

It is imperative that everyone has a good understanding of the role of the Aboriginal Liaison Officer and how the ALO can engage and support, in providing quality health care to Aboriginal and Torres Strait Islander People in a culturally appropriate manner.

\* The ALO assists Aboriginal and Torres Strait Islander People and their families while they are in Fairfield Hospital.

\* The ALO will work with other health staff to ensure the best possible service and health outcomes for patients and their families.

\* Provide emotional, social and cultural support to patients and their families with Aboriginal and Non-Aboriginal health services.

Work with Aboriginal Medical Services to improve the health of Aboriginal and Torres Strait Islander People living in NSW.

For more Information please contact  
Aboriginal Liaison Officer : Katrina Sing  
Phone: 02 9616 8292  
Mobile: 0477 746 065 Pager: 47548



Passing Away of Ms Barbara Gifford Former Fairfield Hospital Librarian.

It is with great sadness to inform staff that Ms Barbara Gifford, former Librarian at Fairfield Hospital, passed away peacefully at home on

Monday 19 February 2018. Barbara was a well respected member of staff, having served as our Librarian for 20years.

# Gelatissimo®

**Gelatissimo Wetherill Park - Partnership**

*Gelatissimo Wetherill Park would like to offer a 30% discount when staff show their badge*

## AFM Online Go Live— 26 March 2018

**A new way to manage assets and facilities is coming to Fairfield Hospital**

On Monday 26 March 2018, Fairfield Hospital will switch over to a state-wide integrated assets and facilities management system—AFM Online. This system will enable us to streamline and simplify the way we manage the maintenance of our assets and improve our ability to lodge and action service requests. This will replace the system that is currently used to manage maintenance requests—BEIMS.

The focus of this implementation will be successfully transition our management of Operations & Maintenance (Engineering) & Biomedical requests for both corrective and planned maintenance to AFM online.

Nominated staff will be able to access to system using their Stafflink details and start lodging work requests from the go-live date (26March)

Training sessions for AFM Online will occur from 19-23 March. Nominated Staff must register for this training via my Health Learning (MHL). Just search the MHL catalogue using the terms "AFM Online Requestor Training SWSLHD Fairfield Go Live". Registration opens from 02/03/2018. The sessions are as follows:

NUMS /Clinical Managers: 19 March 1130hrs – 1215hrs

Corporate Managers: 21 March 1330hrs—1415hrs

Requestors /Admin 21 March 1415hrs—1630hrs & 23 March 1130hrs—1300hrs

(4 sessions, 45 mins each)

To access AFM online, FAQs, Cheat Sheets, & YouTube Guides please follow the link below:

<http://sWSLHD-intranet.sswahs.nsw.gov.au/Liverpool/AFMOnline/index.cfm>