

News from the Field



Special Edition – Dec 2016

Fairfield Hospital



2016 In Review

Firstly, can I take this opportunity to thank each and every member of the Fairfield Hospital Staff for your incredibly hard and dedicated work for our patients throughout this very difficult year.

Rather than detail some of the difficulties we have faced I thought it much more appropriate to reflect and celebrate on the huge amount of successes we have experienced. Without singling out any particular person or achievement I thought it far better to list the many great things that have occurred.

The next 3 pages list those achievements and I do apologise if I have missed any staff member or achievement – if you let me know I will certainly make that correction in the next edition of News From the Field.

To my Executive Team my whole hearted gratitude for your ongoing loyalty and support which certainly has helped me get through some of the tougher times during the year. We did have the retirement of Barbara Chapman after some 22 years at Fairfield and I do thank

Teresa Benetos for filling in at short notice to fill that gap whilst we are going through the final stages of recruitment - it certainly has been an interesting period in Nursing.

I would also like to thank all those wonderful community members that have raised an incredible amount of money.

Lastly I would like to wish every one of our staff and their families a very Merry and Safe Christmas and New Year and a HUGE thank you for all those staff that are working through the festive period.



Moving Forward For The First Quarter 2017

We are undertaking a systematic and comprehensive review of our patient flow systems with an emphasis on the following domains:

- ⇒ **Safety** – creation of Risk Champions, a Risk & Quality Leadership Team and staff training on identification of risk and escalation processes
- ⇒ **Quality** – reviewing and structuring system around standardising our clinical practice in policy, protocol and patient centred models.
- ⇒ **Variation Management** – Reviewing our LOS, EDD and predictive portal data to smooth peaks and flows in demand & capacity.
- ⇒ **Governance** – establishing clear pathways for accountability ensuring all layers of clinical and operational management.
- ⇒ **Care Coordination** – EDD, EPJB rounding, Transfer of Care checklist with referral and patient liaison .
- ⇒ **Standardised Practise** – understanding why we do what we do through reviewing and reducing variation over 24/7 service provision.

Fairfield Achievements 2016

- * 2016 SWSLHD Patient Safety Champion – Leeanne Gray (Nursing Unit Manager Ward 2B - Surgical Ward)
- * 2016 SWSLHD Quality Award for “Collaborative Teams” - WJRC with their project “Equal Access for the Culturally & Linguistically Diverse Community” which was then submitted to the NSW Health Awards and then selected as a finalist.
- * Rozina Shakhar – Dementia/Delirium Area CNC together with ASET team Pauline Vueti and Andrew Wong presented at the 6th Annual Emergency Care Symposium (ECI) on cognitive screening of the elderly > 70yrs presenting to the ED - a great pathway to present to other ED Managers at the symposium.
- * Fundraising dinner in March held by the Vietnamese Community which raised over \$82,000 towards the purchase of equipment for the Hospital. This will be now become an annual event organised in partnership with the Vietnamese Community and the Hospital.
- * Fundraising Dinner in March held by the Chinese Community which raises over \$30,300 towards the purchase of equipment for the hospital.
- * The Tran family, owners of Janbay Hardware (Home Timber& Hardwares) at Cabramatta donated \$33,000 that went towards purchasing a Steam Box doe CSSD and a Bladder Scanner.
- * Donation from ABC tissues for over \$50,000, allowing the Hospital to purchase four new CTG machines for Special Care Nursery, Antenatal Clinic & Birthing Unit.
- * Donations and sponsorship from local businesses Grill'd Burgers and Guzman Y Gomez at Wetherill Park.
- * The ongoing support of the Sydney Baseball Lions Club who in 2016 donated 5 wheelchairs for different Hospital Departments and a CTG machine for the Maternity Ward.
- * Employment of a Clinical Midwifery Consultant and current recruitment of a Nurse Manager 3 for Maternity services.
- * 24 millionth Australian born at Fairfield on 17 February 2016 together with three Leap Year Babies.
- * On Sunday 29 May, Fairfield Hospital took part in the Balmoral Burn Run, and as a result received a donation of two advanced neonatal resuscitators priced at \$29,150 each.
- * A number of Health Promotion days held throughout the year including Pinktensive Day, ANZAC day, Seniors Expo, Falls Week, Patient Experience Day, National Reconciliation Day, Kidney Health Week, International Midwives Day, International Nurses Day, Hand Hygiene Day, Bounce Back Program, Palliative Care Week, Diabetes Week, Hello My Name Is Initiative, National Stroke Week, International Infection Prevention Week, World Mental Health Day, National Carers Week, International Stop Pressure Injury Day.

- * The biggest Health Promotion activity for 2016 was the Multicultural Health Day which was this year directed at our Spanish community in partnership with SLASA NSW.
- * Congratulations to staff members Kellie Carrier and Sandra Szczygiel for completing Certificate IV in Front Line Management over the last 12 months.
- * 2017 will see Fairfield's Hospital High Dependency Unit transitions into a Level 4 Adult Intensive Care Unit with an employment of a Director.
- * Marita Vecchio – one of our Social Workers was the recipient of the Kidney Health Australia "Operation Angel Award" in recognition of her passion and commitment to Renal Dialysis patients.
- * Debbie Liversidge winning the 2016 Junior Medical Officer (JMO) Manager of the Year.
- * Installation of new generator, which will foster the movement to implementing WiFi throughout the Hospital to allow for more mobile computer devices.
- * Funding for the ED/MAU/ESSU has been approved– tender currently being sought.
- * Tendering for a new retail area completed and work will be commencing soon.
- * Barbara Chapman – Director of Nursing and Midwifery retiring after 22 years service at Fairfield Hospital.
- * Dr. Laurence McCleary – Head of Paediatrics received a "Highly Commended for Senior Staff Teaching Award" from Discipline of Paediatrics School of Women's and Children's Health UNSW Medicine.
- * Dr. Harry Ngo – Fairfield Hospital Obstetrician received a Highly Commended Senior Teaching Staff Award.
- * Fairfield's Hospital Dietetics Department won the SSW Allied Health Assistant Team of the year award for their contribution towards QI projects and improvements of malnourished clients.
- * From our GP clinic Dr. Michael Tam received a very prestigious recognition for providing best service in teaching delivery by a conjoint staff member in the whole medical faculty and Dr. Andrew Night was voted by the students to be the best clinical tutor at Fairfield Hospital.
- * Carmen Lazar was re-elected as the Chair of the Consumer & Community Participation Network at Fairfield Hospital and Lynda Smith won the prestigious Harry Collins award for 2016.
- * Romy Paulose from CSSD Department was chosen as one of three finalist from Australia & New Zealand in the 2016 ANZ SMART-FOLD Warp Race. He is also the fastest within the SWSLHD & NSW.
- * New CT Scanner in Radiology.



Medical Administration Achievements

- * The Director of Medical Services position is now filled by Dr Harry Doan.
- * The development of the VMoney web-based application introduced in 2014 compliance rate has achieved 100% of Fairfield.
- * The proposal of 24 hour Paediatrics Registrar cover has been approved and currently in progress of recruitment.
- * Following commencement of the Hand Centre at Fairfield Hospital, enhancements to increase medical staff profile by 1.0FTE Registrar Fellow position was supported. This position is partially funded by Medartis company and is currently filled by a Fellow to provide assistance to current VMO's and participates in the on-call roster.
- * The proposal to appoint Senior Medical Staff for Emergency Department has been approved and currently in progress for recruitment.
- * The proposal of HDU Model has introduced a change in medical structure with a new position including the Head of Department at a Staff Specialist level, along with 5 VMO's appointed to cover day and on-call requirements.
- * Approval of second Anaesthetic Registrar on-call to assist VMO's during emergency cases commenced in March 2016.
- * Director of Medical Services has completed the Financial Management Education program run by HETI.
- * Commencement of a Junior Medical Officer on night shift.

Whole of Health 2016

- * Establishment of the Whole of Health Advisory Committee.
- * Development of the Short Term Escalation Plan and Matrix including Workforce and Radiology which are unique to Fairfield. We are also the only Hospital rolling out across the facility all the STEPs.
- * Development and implementation of the Criteria Led Discharge for Orthopaedics – again unique to Fairfield.
- * Transfer of Care stretcher implemented and performance data achieved.
- * ETP – High performing consistently January to October 2016.
- * Improved “pulling” from tertiary referral hospital increase of 99 patients in comparison to 2015.
- * Improved discharge rates especially with weekend strategies reflected in a significant drop with ED Queue & maintenance of LOS.
- * Establishment and vigilance with the WOH Risk Registry.
- * Development & implementation of the Capacity Action Plan.

Key Strategies Moving Forward....

Recovery Plan 2016-2017

The “Fantastic Four”

- * Four Hour ED Targets * (NRFC) Not ready for care surgical initiative
- * Patient Pull (intra hospital & intra ward) * Admission to Discharge – patient flow initiative