

News from the Field



Volume 5, Issue 04– April 2016

Fairfield Hospital



Message From The GM

Many things continue to progress at Fairfield such as ED/MAU/ESSU redevelopment, the sustainable energy project, the cafeteria redevelopment, the relocation of the GP Clinic, the transition from having a Child Care onsite and a number of other projects and I just wonder how we still fit in time to provide high quality care to our patients – which we do thanks to a very passionate staff.

We also celebrated Anzac Day with a wonderful service and a talk given by a very fit and “cheeky” Cecil Boland - see full story below.

Just a reminder – May is the month of the People Matters Survey (previously Your Say) for staff to provide feedback and indeed suggestions on how we can work better together and especially how Managers and the Hospital Executive can support staff in their work. We will once again have the computer room available for staff to take time out from their areas to complete this survey and I encourage all Managers to support staff in this endeavour. Given our large response last time around, I would really encourage all staff to use this tool to advise

Management what impacts on your work and what we need to do to make it even a better place to work.

Our recent staff Forum provided much feedback to our Executive and we have commenced implementing a number of those suggestions with another Forum planned for August – please come along and have your say.

Thank you also must go to NSW Police who came along and provided information on what we should all look out for in counter terrorism and on how we can and must now be more vigilant given current world activities.

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ANZAC Day Service

On Wednesday 27 April 2016, Fairfield Hospital held an ANZAC day ceremony at the front of the Hospital for staff, patients and visitors. The ceremony wasn't about commemorating the War but rather remembering the deeds of those who answered the call. The ceremony paid tribute to members of the Australian Defence Force both past and present and expressed gratitude for their great sacrifice.

A special thanks to Villawood Bunnings for donating the garden bed near our flag poles just in time for this event and also Mr Paul Ryant from the Fairfield RSL for over seeing the event. The ceremony was made extra special with the WWII veteran and Hospital patient Mr Cecil Boland who shared his experience. Staff also had the opportunity to be part of the event and even the children from our Child Care Facility joined in the ceremony.



Patient Experience Day

ACI (NSW Agency for Clinical Experience) objective for Patient Experience Week (24-25 April) is to come together and celebrate the achievements and the impact healthcare staff have on patient experience everyday. Patient Experience Week provides a focused time for Local Health Districts to celebrate accomplishments, recognise efforts and honour the people who impact patient experience everyday.

Fairfield Hospital held its Patient Experience Day on Thursday 28 April 2016. The event was a two part session. In the morning staff were invited to come along to the display table in the front foyer and complete the sentence "I make a patient experience better when I..." on colourful card. In the afternoon the Executive team together with the Community Participation Manager visited every Ward and Department in the Hospital to talk about the significance of Patient Experience Day and provide those who didn't get a chance to visit the display to describe how they make a positive contribution to patient experience.

All responses were displayed on a noticeboard in the front foyer for all staff, patients and visitors to see and have a read of what our staff say makes a patient experience better.

Our Emergency Department took out the Patient Experience Award, they were chosen by a Community Representative Ms Linda Smith. Ms Smith said "I read all the responses and choose this particular one because it was very comprehensive." Ms Smith together with Dr. Harry Doan – A/ Director Medical Services presented the Emergency Department with the winning prize and award.



Community Participation & Engagement

A very interactive month for Community Participation and Engagement. On Monday 4 April, Arnold Tammekand – General Manager together with Robyn -El-khair – Community Participation Manager spoke at a Mini Skill & Seek Expo at Carramar Public School. The NSW Ambulance came along as well to speak to year 5 & 6 students about the many different career opportunities within health. The highlight for the students was the opportunity to see inside an Ambulance!



The same expo was also held at Villawood Public School on Thursday 7 April where the GM, the Community Participation Manager and the NSW Ambulance also attended.

Grill'd Healthy Burgers at Wetherill Park also approached the Hospital during April for an opportunity to raise funds to a piece of equipment and also provide staff discounts and prizes for our Bounce Back Program. Their local support and commitment is very much appreciated.



The Fairfield Community and Consumer Participation Network had its April meeting on Friday 29 April. This meeting was dedicated to training. Members heard presentation about Fire Safety, Hand Hygiene, Red Dot Mobility and how the IMMS (incident Reporting system) works. The Network also had an observer attend this month who is looking to join the Network.



Falls Week

Share the Care: Falls Prevention is everyone's business!

Fairfield Hospital is very dedicated to its Falls prevention strategies and education. Falls Week at Fairfield Hospital included an activity everyday.

The week kicked off on Friday 1 April where staff were SEEING GREEN – all staff and management wore green and saw green on this day with green deserts baked especially for staff and visitors as part of the day! Green is the official colour for Falls Day which aims to prevent falls across the community. An April Falls information Display was placed in the front foyer of the Hospital for staff, visitors and patients to read and take information.



Also an April falls Chocolate Egg Guessing Competition was held for staff to guess how many eggs were in the jar. Angelo Anorade from Food Services was the WINNER!



During the week Physiotherapy & Occupational Therapy held activities during the week and there was also an equipment display in the front foyer on 5/04/16. All who attended received a green cupcake.



Seniors Expo

Thursday 7 April was also the day the Seniors Expo took place. This is a yearly event organised by Fairfield City Council at the Fairfield Forum Shopping Centre for local Seniors providing them with entertainment, food, prizes and information relevant to their senior status.

This year Fairfield Hospital held a store together with ChemistWorks Wetherill Park and Braeside Hospital. The event was a great opportunity to promote our services and engage with local seniors.



White Level Inspection

On the 5 April the White Level Inspection Training was conducted by the NSW Counter Terrorism and Special Tactics Unit - NSW Police Force. A total of six sessions were conducted and 98 staff members were trained. WHS will be arranging a number of additional sessions.



LAUNCHING the Bounce Back Program

The Bounce Back Program is a staff initiative program that will promote staff health and wellbeing and will focus on a number of different areas such as; Mental Health, Oral Health, Physical Well-being, Healthy Eating, Quit Now - Smoking Program and General Health! The [Bounce Back Program](#) will be launched on:

Monday, 30th May from 10am - 2pm in the Staff

Cafeteria.



What's on:

- * Sample giveaways
- * Amazing lucky door prizes donated by fantastic organisations
- * Eye testing
- * Gym Promotions
- * Health & Exercise advice

STAFF NOTICES

- 1) Mr Daryn Mitford has been seconded from 26 April to the Operational Nurse Manager position during Linda Byrnes' leave.
- 2) Ms Jayne Stevenson returned from her secondment on 26 April to her role as NUM HDU/CCU. A big thankyou to Debbie Trimboli who very capably managed the HDU/CCU during Jayne's absence.
- 3) Ms Aleisha Heys has been appointed full time as Clinical Midwifery Consultant. This is a new position for Fairfield Hospital. Alisha can be contacted on Ext: 68733. She is located at the work station in the office adjacent to the Birthing Unit and Special Care Nursery.
- 4) Ms Phillippa Richards has been appointed as End of Life Co-ordinator Part Time and sits outside Maria Prons office. She can be contacted on Ext: 68358
- 5) Ms Gail Viemero has been appointed as Nursing Unit Manager Ward 1B.

Chelsea Nichols, our Graduate Health Management Trainee who has been at Fairfield Hospital for the past three months left us on 29 April 2016. To wish her the very best in her future endeavours, a lunch was organised for her on the day.



Our staff not only have diverse roles and come from diverse backgrounds but also have diverse talents! Security Officer Edwin Posa has participated in the Parkes Elvis Festival FUN IN ACUPUCO every year since the festival commenced. The Elvis Presley look alike came runner up with his daughter Monika in this festival. Next year will be the Parkes 25th Anniversary of the Elvis festival and Edwin is hoping not only to win but also have the opportunity to meet Mrs Priscilla Presley or her daughter Lisa Marie Presley.



GP Unit is moving!

The General Practice Unit will be moving soon! They will still be at Fairfield Hospital, but located in Prairiewood Community Health Centre.

They will be closed on Friday 20 May, Monday 23 May & Tuesday 24 May. There will be no change in phone numbers and other contact information. Ph: +61 2 9616 8520

FLU VACCINE

Fluvax Vaccine is now available for all staff free of charge. In order to protect yourself and vulnerable patients of the health service, you are strongly encouraged to be immunised. To get immunised staff can present at the General Practice (GP) Clinic every Tuesday and Thursday from 2pm to 5pm. For further information contact the GP Clinic on 68520.

Our Private Patient Officer Lynda Van Blanken turned 60 this month! Staff celebrated with a morning tea and flowers. We all believe she is the best looking 60 year old we know!



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