



February / March 2020

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## WHAT'S ON

29 March - Assyrian New Year Celebration @ The Fairfield Showground

## CONTACT US

To submit a new story, contact Community Participation Manager, Robyn El-Khair or email Robyn. Elkhair@health.nsw.gov.au. Don't forget to follow us on social media @ Fairfield Hospital.



## Message from the General Manager

Firstly I would like to take the opportunity to acknowledge that for some staff and their families and friends in bushfire or flood affected areas in NSW that there has been a difficult end of 2019 and beginning of 2020. I would like to thank all staff who either volunteered to support the response to these or participated in fundraising at Fairfield to support those directly affected.

Things look brighter this year for Fairfield! A full replacement of all lighting is currently underway to increase energy efficiency. This will compliment the areas that were painted over the Christmas / New Year period.

Other refurbishments that will occur in 2020 include:

The commencement of a project which will see the update of the substation and electricity infrastructure that powers the site. This will prepare the site for the implementation of the electronic medical record.

The main Hospital foyer and adjoining bathroom facilities.

Solar panels to be mounted to the main Hospital roof .

I look forward to continue to work with you in providing safe and effective patient care for the local community of Fairfield

**Paul Crowe**

### STOP THE PRESS:

For the latest updates about Coronavirus (COVID19) go to:

<https://www.health.nsw.gov.au/Infectious/diseases/Pages/coronavirus.aspx>





Fairfield Consumer & Community Representatives Charles Gream, Sammi Sayad and Nasim Delshad completed training with Fairfield TYE coach Collete Davies on how to complete the “My Experience Matters” (MEM) survey manually on Friday 29 February 2020.

After the training, they visited some wards and completed the survey with patients and carers.

They will continue to come in at different times visiting different wards and completing the survey.

These results will provide an insight that previously Fairfield was unable to have due to Wifi limitations.

A huge commendation for their efforts and time to assist in collecting data for us.

### Fairfield Manager Masterclasses

The first Manager Masterclass: Giving and Receiving Feedback was a great success in 2019. This year a range of Masterclasses will be available for all managers and anyone who would like to be one soon! They start with Leader Staff Rounding and Leader Patient Rounding in February and March. Each Masterclass will be run multiple times, so there is plenty of opportunity to get to one. And don't worry, we will be repeating the Giving and Receiving Feedback session later in the year.

Email [Collette.Davies@health.nsw.gov.au](mailto:Collette.Davies@health.nsw.gov.au) to put your name down to attend any of the March sessions:

Leader-Patient Rounding	Thurs 12 <sup>th</sup> Mar	10.30-12.30	2A Tutorial Room
Leader-Patient Rounding	Wed 25 <sup>th</sup> Mar	13.30-1530	2A Tutorial Room

### My Experience Matters

My Experience Matters, the common patient experience feedback approach in SWSLHD has come to Fairfield and the feedback is good! The survey does get down to some specifics and these areas of our facility are already using the feedback to track the success of improvements they are working on. Planning is underway to collect feedback from all areas of Fairfield Hospital. In the meantime, anyone who would like to let us know about their experience as a patient or carer can head to the SWSLHD Internet home page and click on the link





# Colourful Paediatric Mural



Fairfield Paediatrics Ward 1C received a colourful facelift thanks to the artistic efforts of the Laughing Factory in partnership with the Rotary Club at Cabramatta. The process itself (fundraising, planning, preparation and painting) took about 12 months. The treatment, common and play room's now are brighter, colourful and more fun for the kids who walk through the Ward.

The theme of the Murals was "underwater" and "safari" under the direction and supervision of school teacher Angelina Ntiamoah.



# Community Participation & Engagement



## Seniors Week 2020

Fairfield Hospital participated in the following Seniors Week's events :

20 February 2020 - Jose Cabello, our Dietician/Nutrition Manager presented to a large group of seniors at the Wellness Day for Seniors which took place at the Manor on Elizabeth. The group were very impressed with the presentation.

3 March 2020 - Paul Crowe, General Manager together with the Community Participation Manager, Robyn El-Khair presented at the Seniors Day Event at the Cabravale Leisure Centre to a large group of seniors about their local Hospital, and then opened the floor to hear their Fairfield story. All the stories shared were positive and reflective of the good service and patient care provided.



## Community Participation & Engagement



Numerous donations were made to Ward 1D (Renal Dialysis Unit) by Judy Armstrong and the Cabravale Diggers Club Ladies Auxillary, Thomas Thonguilu and Samantha Ma & the Katicic family in memory of their loved one Mato.

Our patients of Ward 1D are very appreciative of donations that has resulted in having a new TV installed in the waiting room for them to enjoy while they wait for their treatment to commence.

Community support and donations help Fairfield Hospital provided an even better health service for their patients / carers and visitors.

### Goodbye & Good Luck

Deb Carol and Diane Cole have both left our The Field Café after working at Fairfield Hospital for 18 years. Firstly they worked within the Kiosk up stairs and then for Zouki .

### Car Park Fee Increase

Effective from 3 February 2020, Fairfield Hospital visitor casual parking fee per entry will be \$7.00 up from \$6.20.



# 2019 Graduates

The Fairfield 2019 February intake of Transition Nurses will complete their 12 months transitional rotation program on 16 February 2020.

An afternoon tea and certificate presentation was arranged for the Transition Nurses on 22 January attended by the Nursing Executive team, NUMS, CNEs and Transition Nurse Co-ordinator. The last 12 months has been a

learning opportunity for the Transition Nurses to build on their clinical skills and to become resilient. We hope the journey has been enriching, exciting and transforming.

Congratulations to Kyrone Bent, Dominic Jones, Caitlin Lyons, Vishal Patel, Kristen Ryan, Canh Nguyen, Shrestha Upasana, Dil Maya on completing the program and



we wish them all the best for their future career pathways. (Missing – Canh Nguyen, Shrestha Upasana, Dil Maya).





**FAIRFIELD HOSPITAL  
INTERNATIONAL NURSES &  
MIDWIVES DAY  
12 MAY 2020**

Australian College of Nursing

**2020  
YEAR OF THE  
NURSE &  
MIDWIFE**

*Champions of change*

- Muffins/Fruit for the Nursing & Midwifery Staff on the Night shift
- Pizza for the Nursing & Midwifery Staff on the Evening shift
- LUNCH WILL BE PROVIDED FOR ALL STAFF
- COME AND SUPPORT YOUR DEPARTMENT
- Cannoli Cake for all who attend the awards Ceremony
- AWARDS CEREMONY 2.30PM THE Whitlam Joint Centre
- RAFFLE WITH GREAT PRIZES

**Health Beyond  
Research Innovation  
Showcase  
2020**

**SAVE THE DATE  
JUNE 3 & 4 2020**

**Dedicated to discovery,  
committed to care**

The William Inglis Hotel  
MGallery by Sofitel  
155 Governor Macquarie Dr,  
Warwick Farm NSW 2170

[healthbeyondshowcase.org.au](http://healthbeyondshowcase.org.au)

Ingham Institute  
Applied Medical Research

NSW Health  
South Western Sydney  
Local Health District

*FAIRFIELD HOSPITAL  
AUXILIARY MONTHLY STALLS*

MARCH	Friday 27 <sup>th</sup>
APRIL	Friday 24 <sup>th</sup>
MAY	Friday 22 <sup>nd</sup>
JUNE	Friday 26 <sup>th</sup>
JULY	Friday 24 <sup>th</sup>
AUGUST	Friday 28 <sup>th</sup>
SEPTEMBER	Friday 25 <sup>th</sup>
OCTOBER	Friday 23 <sup>rd</sup>
NOVEMBER	Friday 27 <sup>th</sup>

*Come along and support our hospital auxiliary  
and grab a bargain to help the hospital.*







**8  
March  
2020**

**International  
Women's Day**

**Put your hand up  
and take the next step!**

#IWD2020 #EachforEqual #SWSLHD

transforming your  
experience



 **Fairfield Hospital Sydney**

16 hrs · 🌐

INTERNATIONAL WOMEN'S DAY | Congratulations to Maria Mazur, Jessica Ingram, Rebecca Walkman, Sandra Lombardini and Richa Prasai for receiving the Chief Executive Certificate of Appreciation at Fairfield Hospital to mark International Women's Day. Well done!

