What happens if the application is approved?

Your service will be notified that ISS has been approved for up to 12 months. If your service still requires additional support after the initial approval period they may talk to you about making a Renewal Application.

How often will I need to provide evidence?

Your service may need to ask you for current evidence, such as a copy of the latest Health Care Card, to support the Renewal Application.

In some cases your service will be notified that further documentary evidence will not be required for your child whilst enrolled at your service.

Who will have access to this information?

The information about your child will be kept confidential. Only your child care service, the Inclusion Support Facilitator and the National ISS Provider will be able to read these details. All information is stored in a confidential manner and may be provided to the Department of Education, Employment and Workplace Relations if required, e.g. if approval for ISS is needed in exceptional circumstances.

Please contact us or visit our website to find out more

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What is the Inclusion Support Subsidy?
The Inclusion Support Subsidy is an initiative funded by the Australian Government under the Inclusion and Professional Support Program. The ISS is administered nationally by KU Children’s Services, the National ISS Provider.

If your child has ongoing high support needs and:
- has a diagnosis of disability; or
- is undergoing or awaiting assessment of disability; or
- is from a refugee or humanitarian intervention background;

then the child care service your child attends may be eligible to apply for ISS, to help your child to be fully included in the care environment.

What does this mean for my child?
If your child has ongoing high support needs and attends a centre based child care service then the service may decide that an Additional Educator is needed for some of the time that your child attends.

In Family Day Care or In Home Care ISS provides an additional payment to the carer in recognition of the additional care and attention required to include a child with ongoing high support needs.

What does the service do?
With the support of an Inclusion Support Facilitator, your child care service needs to complete an Application Form for ISS to send to the National ISS Provider.

How is the ISS used?
ISS is money paid to your child care service to assist them to employ an Additional Educator for the room your child is in to increase the staff to child ratio.

Having an Additional Educator for the busiest times of the day can help make sure that the environment is inclusive for all the children as Additional Educators are employed to work with all the children in the room, not just your child.

ISS can also be applied for by Family Day Care and In Home Care Services. This ISS money is paid to the carer to acknowledge the extra work involved in caring for children with ongoing high support needs and the impact this has on the carer and care environment.

What evidence do I need?
If your child has a diagnosed disability, evidence may include:
- Centrelink documentation stating your eligibility for Carers Allowance with respect to your child
- Your child’s Health Care Card stating the code (CD)
- Your child’s Disability Support Pension (DSP) if they are over 16 years of age
- A qualified medical practitioner’s confirmation of diagnosis
- The results of an assessment by a registered psychologist
- Evidence of a diagnosis provided by an Allied Health Professional, Registered Nurse or Nurse Practitioner

If your child is undergoing continuous assessment, evidence may include:
- An appointment letter for an assessment by a medical practitioner
- Supporting documentation or diagnostic report signed by a qualified medical practitioner or registered psychologist
- Report or supporting documentation signed by an Allied Health Professional, Registered Nurse or Nurse Practitioner

If your child is from a refugee or humanitarian intervention background, evidence may include:
- Documentary evidence of your child’s refugee status, e.g. a relevant humanitarian-related visa code
- The results of an assessment by a qualified medical practitioner or registered psychologist