How to access our services

We can assist you to access this program through My Aged Care. My Aged Care will link relevant Commonwealth Home Support program referrals to our hoarding and squalor program.

HOW ARE OUR SERVICES FUNDED?

This program is funded by the Department of Health to support people who are unable to access mainstream services due to their current living environment.

The hoarding and squalor program can also be accessed through our private services, which may be used by people who are waiting for government funding, or are already receiving another funded service and would like to purchase extra support. Our care advisor can make an appointment to discuss your individual needs and work with you to choose and arrange the services best suited to you.

Get started with Catholic Healthcare’s Community Services

Our friendly support staff can help with your enquiries. When you call please ask for hoarding and squalor services.

1300 319 011

Catholic Healthcare is a leading provider of home and community care, residential aged care, healthcare and retirement living villages in NSW, ACT and SE QLD.

If you would like to gain a better understanding of hoarding and squalor please visit www.hsrui.com.au or call 1300 345 852
Supporting you to maintain a safe and comfortable home environment

Catholic Healthcare’s hoarding and squalor program aims to support people who have hoarding tendencies and may live in domestic squalor.

**We value compassion.** We support people experiencing cognitive difficulties, poor living skills and sudden trauma.

**We value respect.** We support you to restore peace and order into your living environments.

**We value hospitality.** We work with you to create a welcoming home environment.

Research estimates that over 600,000 Australians may experience hoarding disorder and/or live in squalor.

We provide support to people over 65 living at home and people over 50 who are at risk of homelessness.

We can support you with this program when:

- You, your friends or family are concerned about your living conditions, but you feel overwhelmed and unsure of where to access support.
- There is an accumulation of items at your property, making access difficult.
- Your living conditions are placing you or others at risk, e.g. health, fire or eviction.
- You are at risk of becoming homeless.

**BENEFITS FROM OUR SERVICES**

- One-on-one assistance to support you to maintain a safe living environment.
- Improving home safety by reducing falls and fire risk.
- Supporting you to make decisions around disposal and rubbish removal.
- Support to assist in clearing out clutter.
- Improving hygiene and ease of cleaning the living environment.